

Key achievements:

- Led the Asia Pac deployment with BMC Remedy 8.1 (task and incident management) upgrade. Coordinated the roll-out of and user education for 500 Windows 8.1 SOE PCs. Separately coordinated the migration of and user training for Lotus Notes to Office 365 locally and remotely. Project Manager for an international deployment of Movex to Oracle BI application and IBM i OS upgrades V5.R4 to V7R1.
- Research and assistance in the development and acceptance of NZ professional certification (ITCP) as professional programme coordinator (PM) for NZCS, required reviews of IIBA (BABOK), PMI (PMBOK), BCS, CIPS, CSSA, and others, for professional standards and assessment.
- Redevelopment and process improvement of Telecom NZ release management system and processes for EDS NZ, mature environment PMBOK & other standards. Managed change team.
- Technical Business Analyst, (design, application development, implementation, operations support). Project implementations and maintenance, plan OS and application upgrades etc. of EMEA and US data centre for 1,500 users, providing stability and growth, software updates, change control, security review, design, development and implementation of operations automation tools. Rescued DR situation which had existed for a year or more previously.
- Business analyst/project co-ordinator for BPCS client/server European ERP implementation, UK, France, Holland, Belgium obtaining requirements and developing specifications/solutions.
- Requirements analyst and programmer for CTI development, ICBS upgrade, and warehouse system developments, 3 UK companies, temporary head of design (DHL, Brussels).
- Director of own IT and project services companies for 16 years (NZ, Australia and UK), in total of 80-90 organisations assisted during my full career.
- Technical Business analyst and consultant (upgrade and migration specialist), upgraded CATV & telephony Cablemaster package over 14 man-years with £1M budget.
- Contract System Development Manager to Sky TV (NZ), maintained stability, supported applications, marketing efforts and assisted replacement system selection.
- Business analyst and technical consultant, supporting 7 Asian business centres (GA Marine Insurance) over 5 years providing bespoke multi-currency and multi-lingual facilities. Team member obtaining Synon/2e 1 million lines of code award.
- Business analyst, sole designer, developer, support person and marketer of HR/Payroll package across 20-30 NZ sites, leading NZ solution, package rights sold to SSA Pacific and renamed.
- Business analyst/project leader for several key aspects of ICMS implementation, for IBM and Telecom NZ customisation project over 6 man-years, significant contributions in multi-million dollar project.
- Sole 24x7 applications and operations Support Manager, NZ's largest site of 5 AS/400s, for IBM and Telecom NZ from go live until site was fully operational. Remuneration \$NZ 250,000 per annum (1990/91).
- Recognised as a leading IBM S/38 and AS/400 expert throughout NZ for almost a decade, worked with and for IBM and Telecom NZ. Commissioned most early AS/400 systems on IBM site in Auckland.
- Managed entirely, the modernization and stabilization of 4 failing or stalled IT installations, developing and/or implementing new Enterprise systems for each company UK and NZ, with major improvements.
- Operations Manager, 25 staff providing a 24/7 operations service to ERP systems across 3 sites, 2 in the UK and 1 in Belgium, Technical Director in Belgium for 1 year rotation.
- Business Analyst/Executive Liaison, multi-site implementation for steel stockholding, processes and financial systems including payroll.

2013-2014 Melbourne	Cummins Inc.	IT Leader	SE Asia and Singapore & Houston Centres of Excellence
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Achievements:

- Established regional processes for support, and services, resulting in process improvements and a formal approach users to obtain 2nd (off shore vendor) and 3rd level (internal) support for application changes and operational problems.
- Led the Asia Pac deployment with BMC Remedy 8.1 (task and incident management) upgrade.
- Coordinated the roll-out of and user education for 500 Windows 8.1 SOE PCs. Separately coordinated the migration of and user training for Lotus Notes to Office 365 locally and remotely.
- Completed 2 EDI implementations, 5 server replacements remotely managing off-shore vendors and coordinating local teams.

2011-12 Melbourne	Cummins Inc.	Senior Project Analyst	IBM i, Movex ERP, Oracle BI tool
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Achievements:

- Successfully planned and coordinated IBM i V5R4 to V7R1 and server upgrades, job scheduler performance throughput improvements, for Australia and Singapore.
- Successfully implemented SCM projects in China through to go-live, remaining site installed without go-live. Remote vendor management of development team in India.
- Provided leadership for post go-live support group based in Europe, India and Argentina.

2010-11 Sydney	Retalix (USA)	Project Support Analyst and Development Specialist. Technical specialist consultant.	IBM i, ERP and SCM implementation for Metcash IGA etc. RPG ILE, SQL, CL Complex environment and interfaces.
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US developed software is continuously transferred to local systems and environments. This role is to support, diagnose and correct (or refer back) issues occurring regularly. Support and correction of issues discovered in the production system are the major priorities, however, with a number of development tasks being pursued concurrently, providing support to Metcash IT department for their testing, implementations etc., and an often very demanding requirement. Retalix local support is a team 3 to 4, Metcash IT (50+ of possibly 200) needing some assistance on occasion. Role requires extended hours daily plus some on-call. RPG ILE, iOS, database and multi-system environment skills.

Achievements:

- Multiple concurrent projects leading to 2 major implementations, recently Agile focused.
- Responsible for application support of national system, problem resolution, program diagnosis and corrections across most of the (very large) application.
- Support of client's project, product and technical analysts (20-30) for development, support, training, environments and integration teams.
- Local support for US based developers, local BAs and visiting consultants of Retalix.
- Project Management and process tools advisor.

2008-10 Wellington NZ	Self employed	Project Manager, Release Manager, developer	IBM i, RPG, CL, plus 'non- technical' management skills
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- Programme and project management for NZCS ITCP certification scheme from research to announcement, including nationwide consultations with stakeholders and interested parties. Design of processes for national system, organised and delivered national workshops, consulted with membership, several universities and several government departments.
- IBM i software release process modernisation from development to implementation for HP-EDS major client, Telecom NZ. Supervised change control, release administration and regression testing (see above). Most progress made in that functional area for many years.
- Practical involvement in smart ticketing system (GPS controlled) for NZ Bus, Hutt Valley.

2003-08 Auckland, Sydney and Melbourne	Part self employed	Business analyst, test analyst, developer	IBM i, RPG, CL, Synon 2e, plus document distribution solutions
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- Banking solution development using Synon 2e and RPG. Testing java and RPG interfaces, iOS upgrade, and package implementations throughout NZ and for St George Bank, for Finzsoft.
- Design and testing of mortgage and equipment leasing solutions (Synon 2e and RPG) for GE Money (Wizard/AFIG) IBM i systems. Other implementation roles around Australia.
- Vehicle securities system document email/fax development for ED's client, Vic Roads. Synon 2e, RPG and Wilkinson Forms solution.
- BPCS B2B/EDI interface development for NHP in Melbourne. IBM i, RPG etc.
- Numerous additions and changes, new development and operational automation for Australian Wool Handlers, Synon 2e and COBOL, plus scripting for web service and CreateForms forms handling solution, investigation of PHP and other technologies.

1998-03 UK, France, Belgium and Holland	Part self employed	Project Coordinator Developer Head of design	All IBM i, RPG, CL, Synon 2e, plus some java development and iOS operational and DR successes.
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- Senior analyst/developer for 2 telephony/CATV and CTI systems, IBM i, RPG and some java, Convergys and Liaison Technologies (related companies).
- Senior analyst/developer for Fiserve PTF upgrades and for Estee Lauder internal KPI systems.
- Project co-ordinator BPCS standardised roll-out to France (UK and Holland based)
- Interim Head of design for DHL in Bruxelles, improvement and standardisation role.
- JDE application development and iOS operational systems support for major EMEA data centre supporting USA east to Singapore. Operation monitoring automation, DR, performance improvements, Emerson Process Management.

1986-97 Mostly New Zealand plus 2 UK contracts.	Mostly self employed	Analyst/developer AS/400 OS specialist Package designer Release coordinator	All IBM i (AS/400), RPG, CL, Synon 2e, plus S/36 migrations.
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- Systems Development manager for Sky TV, AS/400 RPG CATV system, assisted with replacement strategy and requirements planning.

- JDE RPG Developer for JDE (NZ) client in grain business area (farming)
- Synon 2e and RPG developer for General Accident, responsible for creating and implementing multiple application release for 7 Asia/Pacific offices, cargo insurance, Lloyds Shipping Register, system management tools and utilities, OS upgrades and PTFs.
- Senior Analyst/developer (team leader) then sole support specialist for IBM, client Telecom NZ). Saved \$ millions in penalties for IBM both in significant application performance improvements and operational stability at the largest Telecom processing centre.
- Designed, developed, marketed and support NZ leading H/payroll for AS/400, which became the NZ BPCS payroll solution. Clients throughout NZ. Consulted for SSA Pacific with BPCS implementations, AS/400 OS support (2nd only to IBM country specialist in NZ), payroll etc.
- Many small clients/short contracts supporting/developing BPCS, JDE, AS/400 OS, S/38, S/36 solutions and migrations.
- Project Manager for several S/36 to AS/400 migrations in the UK, McCain, Dantex plus other implementation and support for Jerome Textiles and Yorkshire Rider Buses.

See above for highlights.

Previous: Mostly UK plus New Zealand	All permanent roles	Analyst/developer S/34 and S/38 OS specialist, IT Manager, Consultant IBM mainframe Operations Manager	All IBM S/34 and S/38), RPG, CL, plus S/3 and S/32 migrations.
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- IT manager for S/34 and S/38 sites, textiles, dairy manufacturer and wire manufacturer, UK and NZ. Technical and full managerial responsibilities. Migration and modernisation roles.
- Consultant developer for several client implementations in steel, printing and circuit board manufacturing environments, IBM S/32 and S/34.
- Business – IT liaison manager (early BA and implementation coordination role, steel stockholder, nation-wide system roll out, IBM mainframe COBOL, CICS applications)
- Application developer UK assembler and RPG for supermarket and carpet manufacturer.
- Mainframe operations manager for carpet manufacturer.
- Implementation manager (Belgium) for carpet manufacturer.

Technical Proficiency

Environments/standards

PMBOK, Prince 2, SSADM, ISO 9000, 9001, SOX, 6 Sigma and IITL environments.

Platforms

IBM i (i5, e-server, iSeries, AS/400), and previously (S/3, S/32, S/34, S/36, S/38, S/360, S/370), Also Java, Wang/VS, Windows7, NT/2000/XP/Vista, Citrix, SQL Server.

Applications

CRM, ERP (JDE World, BPCS, BPCS Client/Server, Retalix Power Enterprise, Movex, Prism, MAPICS+)

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ICMS (Telecom), Cablemaster, CTI (Computer Telephony Integration) IVR, HR/ Payroll, all the usual financial and commercial applications including many bespoke systems.

CASE Tools: Advantage/2e/Synon2E, Asset, Knowledgeware

Languages

RPG2, RPG3, RPG4, RPG400, RPG ILE, plus Asna vRPG, Synon/2(Advantage/2E), AS/SET, CL, SQL, Java, Assembler, Cobol, VB Script (ASP/HTML)

Other Software

Thenon, Aldon, Turnover, other change control and configuration management packages. Rational Robot, Mercury QuickTest Pro, Silk Test and Original Software Testbench testing solutions.

MS Office, Outlook, Lotus Notes, Access, Project, Visio, Access, Visual SourceSafe, WS_FTP, Norton, Symantec, CreateForms, Wilcom Forms, Project In A Box, SmartDraw.

Driving licences: Car. M/cycle, Heavy Rigid (Bus/Truck) UK, Europe, NZ and Australia (inc. Passenger endorsements and Police and working with children checks etc. UK, NZ, Australia Victoria and Federal) all recent.

Recent Education/certifications and professional memberships:

Current/planned education: enrolled for Business Analysis with ACS, also C#, ASP and .NET.

2007-2015 Australian Computer Society grade MACS (Snr) CP.

BCS, the Chartered Institute for IT, grade FBCS CITP (life).

Prince 2 Practitioner (2003-2014)

PMI CAPM 2009-2015, PMP 2011-2017.

Fellow of Institution of Analysts and Programmers (UK), (FIAP).

ISACA CRISC

IIBA

ACS CPeP (Post Graduate Level), 9 subjects, 6 distinctions, 1 high distinction, 2 credits.

Latest/next: Lean 6 Sigma for BPI

Articulates to MBA programme with Chifley.

Elected ACS CPeP Student representative to Academic Board.

Appointed Lions International District 201V2 Web Master and Communications Officer 2013-14 & 2014-15.

Substantial and varied other education and courses:

2009 Prince 2 Re-certified, Java, PMI PMBOK leading to CAPM then PMP certifications gained,

Prince 2 Practitioner (re-certified)

ITIL Syllabus 4.2 courses, 2002-2006.

APM Business Analysis and Data Modelling, Project Management. Citrix administration.

NLP (Neuro Linguistic Programming) Diploma (2001).

Performance Coaching (Business) Diploma (2003).

Life Skills Coaching Certificate (2003-2004),

French & Spanish (2002-03).

European Computer Driving License (ICDL) (2003).

Advanced Microsoft Word, Microsoft Project.

NCFE Level 3 Telematics (Web Wizard (2004 –05),

Open University courses (2003 –04).

David A. Wood

MACS (Snr) CP, FBCS CITP, FIAP.

Prince 2 Practitioner, PMI PMP. ISACA CRISC, IIBA.

IBM i Specialist.