

David Wood - IT and Project (and IBM i development/technical) Specialist.

Practical consulting professional with integrity, from strategy to implementation

MACS (Snr) CP, FBCS CITP (life), PRINCE2™ Practitioner (2003-14), PMI PMP, FIAP, ISACA CRISC.

Client	SFIA Level*	Country	Year	Role	Technology/Skill/Sector
Retalix Australia for Metcash (IGA, ALM etc)	3-4	AUS	2010-11	Software Development and Project Support Specialist – Power Enterprise	IBM i, RPG ILE, SQL. Nationwide ERP and SCM, storage and distribution, grocery etc. + SAP and IBM mainframe interfaces, consultancy. Client site based, major implementation, client facing role.
Merlin/NZ Bus, Wellington	2-3	NZ	2009-10	Operations (professional driving) and training	Customer Service (Passenger transport), varied training, practical, customer services and technical subjects.
NZ Computer Society, Wellington	5	NZ	2008-09	Professional Programme Coordinator, consultant.	Project Management/global research, audit and recommend. National importance, with international ramifications. (Professional certification).
EDS NZ Ltd, Wellington	5	NZ	2008	Release Manager/Team Leader	IBM i, RPG, Management (Consultancy for Telecom NZ),
Australian Wool Handlers, Victoria	4	AUS	2006-08	Senior Analyst/Programmer, Support Analyst	IBM i, Synon, COBOL, Support (Storage/logistics)
NHP Electrical Engineers, Victoria	4	AUS	2006	Senior Analyst/Programmer - BPCS	IBM i, RPG, BPCS (Electronics/service/logistics)
EDS Australia, Victoria	4	AUS	2006	Senior Analyst/Programmer, consultant.	IBM i, Synon, RPG (Consultancy Govt vehicle securities)
AFIG/Wizard Home Loans, NSW	4	AUS	2004-06	Senior Business and Test Analyst	IBM i, Synon, RPG, (Mortgage servicing)
Finzsoft Solutions Ltd, Auckland	4-5	NZ	2003-04	Senior Information Specialist, Analyst/Programmer/Test Analyst	IBM i, Synon, RPG, QuickTestPro (Consultancy Banking system), consultancy.
Emerson Process Management, Sussex	4-5	UK	2002-03	Senior Support Analyst/Programmer – major EMEA data centre, JDE, JWalk, and Aldon.	IBM i, RPG, JDE, Prince 2, (Oil/Gas control technology)
Autobar, London, France, Holland	5	UK, FR, NL	2001	Senior Analyst/Project Coordinator – BPCS, consultant	IBM i, RPG, vRPG, BPCS, (Plastics)
DHL, Brussels, Belgium	5	B	2001	Manager of Analysis	IBM i, RPG, Management (Courier)
e-ASL, (Liaison spin-off), Kent/Hampshire	4-5	UK	2001	Senior Technical Analyst	IBM i, (Content Management Solutions)
Liaison Technologies, Hampshire	4-5	UK	2000-01	Senior Analyst/Programmer	IBM i, RPG, JAVA, (Consultancy CTI package developer)
Triangle Group, Hampshire	4	UK	2000	Senior Analyst/Programmer - Fiserv	IBM i, (Consultancy Fiserv banking system changes)
Whitman Laboratories, Hampshire	4	UK	2000	Senior Analyst/Programmer - JDE	IBM i, JDE, (Perfume manufacturer)
Convergys, Hampshire	4-5	UK	1998-00	Senior Analyst/Programmer, consultant PM.	IBM i, RPG, (Consultancy Telco/CATV package developer)
JDE (NZ) Ltd, Auckland	4	NZ	1997	Senior Analyst/Programmer -JDE	IBM i, RPG, SQLRPG, (Consultancy for grain supplier)
Sky TV NZ Ltd, Auckland	5	NZ	1997	System Development Manager	IBM i, RPG (Subscription TV system , from Convergys)
GA (NZI) Insurance, Auckland	4-5	NZ, HK, ++	1994-97	Senior Technical Support Analyst/Programmer	IBM i, Synon, RPG, (Freight insurance package)
Castrol Oil, Auckland and Wellington	4-5	NZ	1994	Sole Analyst/Programmer BPCS, consultant.	IBM i, RPG, BPCS (Consultancy Oil and products)
Wedgwood, Barlaston, Staffordshire	4	UK	1993-	Senior Analyst/programmer BPCS & JDE	IBM i, RPG, SQLRPG, BPCS & JDE (fine porcelain)

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			94		manufacturer)
IBM NZ Ltd, Auckland, Hamilton, Wellington, Christchurch	5	NZ	1988-93	Senior Technical Support analyst, analyst/programmer, consultant.	IBM i, RPG (Consultancy Telco package)
IBMx2, JDE x2, 3M, Reckitt & Colman, Ciba Geigy, NZCDC, Monier, NZMC, NZI x2, Sky TV, Vogel x3, Centron, Masport, Marley, Holeproof, Elders, NZ Towel Services, Auckland Milk x2, NZ Wire x2, Bendon, Swartzkopf, SSA x2, Fact, Lees Power, Saeco Bearings ++ Link to CV section	5-7	NZ	1981-92	IT management, package designer, developer, senior support analyst, analyst & programmer. Technical support, implementation specialist, Seen as AS/400 expert by/for IBM NZ. Founding secretary of IBM user group, RL club coach, manager and club treasurer.	IBM i, RPG (Consultancy own payroll package, became NZ payroll for BPCS users, plus various other support and development and 6 years IT and project management). Operating system upgrades, performance tuning for several clients. 2 ERP major implementations mostly bespoke but also with various BPCS and JDE World implementations. RPG (all), Facom V Cobol
UMM, CSI, Associated Weavers x2, Morrison Supermarkets, Dunlop & Ranken Steel Stockholders	5-7	UK, B, NL	To 1981	Project Manager, Consultant, Ops manager, IT manager, Implementation Liaison Officer	IBM mainframe (S/360. S370) and midrange systems (S/3, S32, S/34), Assembler, RPG, COBOL, OCL.

Significant roles and achievements.

IT, Project, Development, Implementation, Release and Operations Management	3 x IT manager roles, complete modernisation of in-house developed applications spanning approaching 10 years. Technical PM for numerous implementations, upgrades and system migrations, for consultancies and end user sites. Managed and improved software release process for major NZ client. Developed and managed software release and implementation processes for at least 2 other large, multi-site operations. Operations management and senior support consultant of several large mainframe and midrange installations. Non-technical development of national IT certification and country wide consultation with government departments, academia and senior industry individuals and groupings.
Development	Many and varied application environments, senior and management roles, package development, own and third parties. Software developed and used in international settings for large organisations of differing types and industries. Consulting for/to IBM, EDS, Telecom NZ, JDE, SSA, Convergys and dozens of clients large and small.
Business Analysis and testing	Investigation, design, specification of solutions and testing using manual and automated solutions. Full application design, development, implementation and support, including country wide and some international successes.
Implementation	Many full system implementations planned, completed and supported in national and international environments. Including replacement hardware and software, application and operating systems upgrades and migrations.
Application and technical support	Many large and small organisations supported, key and sole charge roles in significant sites, internationally.
Certifications/assessments	Prince 2 Practitioner, PMI CAPM, ACS Certified Professional, BCS Chartered Fellow, Fellow of the Institution of Analysts and Programmers, member of ISACA and IIBA. 2 x Australian immigration assessments. NZ and UK citizen. Professional bus/coach driver (UK, NZ, Aus) heavy goods licence. NLP, Life Skills and Performance Coaching certified.
Industry association roles	Secretary North of England IBM midrange users, technical mentor. Founding secretary NZ association of IBM midrange users (precursor to IBM AS/400 user group).
Voluntary roles (past)	Sports club Treasurer, main committee member/executive (NZ), member Lions International, Victoria, (activity chairman/organiser), schoolboy teams coach and manager. Work for the elderly, homeless and others in need (UK).

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Packages/Solutions	Locations	Years
ICMS (Telco)	NZ	5+
Cablemaster (Telco/CATV)	UK, EU, NZ	2+
JDE	NZ, UK	3+
BPCS	UK, EU, NZ, Aus	7+
Power Enterprise (Retalix)	Aus	1+
Prism	NZ	1
MAPICS	NZ, UK, EU, Aus	15+
ERP and CRM	UK, EU, NZ, Aus	12+
Payroll/HRMS	UK, NZ	8+
MS Office (+ Project, Visio)	UK, EU, NZ, Aus	16
Lotus Notes	UK, Aus	
Visual SourceSafe	UK	
WS_FTP	NZ, Aus	
CreateForms + Wilcom Forms	Aus	
Project In A Box	NZ, Aus	
SmartDraw	NZ	

Role/Functional Skill/Experience:	Expertise Level:	Last Used/Years:
Project Manager	Strong	2009 - 7
IT Manager	Strong	1986 - 8
Programme/Project Coordinator	Strong	2009 - 1
Operations Manager	Strong	1991 - 5
Development Manager	Strong	1997 - 1
Head of Analysis	Strong	2001 - 1
Release & Packaging Manager	Strong	2008 - 1
Test Analyst	Strong	2010 - 3+
Change control environment manager	Strong	2008 - 4
Implementation Manager	Strong	2008 - 5
Systems/Business Analyst	Strong	2011 - 20+
Developer	Strong	2011 - 20+
Coaching and Mentoring	Strong	2011 - 6
Support Analyst	Strong	2011 - 30+
Documentation Manager	Strong	2001 - 1+
Package Developer	Strong	2010 - 6 +
IBM i (iSeries, AS400 + S/38)	Very strong/expert	25+
Windows	Experienced	10+
IBM Mainframe	Experienced	7+
RPG (vRPG), ILE etc	Very Strong	30+
Synon/2e	Very Strong	8+
Java	Experienced	1+
Cobol	Experienced	5+
Assembler	Experienced	7+
HTML	Experienced	4+
SQL	Experienced	2+
COBIT/Zachman/TOGAF Enterprise Architecture frameworks	Studied	2010
Organisational Change +Technology Alignment	Studied and applied	2011
*Experience at different SFIA levels Level 1: <i>follow</i> } Level 2: <i>assist</i> } 3-5 years	Level 3: <i>apply</i> } Level 4: <i>enable</i> } 20+ Level 5: <i>ensure, advise</i> } Level 6: <i>initiate, influence</i> } 8-9 L 7: <i>set strategy, inspire, mobilise</i>	© The SFIA Foundation www.sfia.org.uk

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Industries	Locations	Years
Consulting	UK, EU, NZ, Aus, others	25+
Telco/CATV IVR etc	UK, NZ	8+
Manufacturing	UK, EU, NZ, Aus	25+
Transport and storage	UK, NZ, Aus	8+
Charities/Club/group Administration	UK, NZ, Aus	8
Supermarkets/retail	UK, Aus	4
Government	UK, NZ, Aus	3+
Insurance	NZ	5
Real estate	UK, France	2+
Finance/banking	UK, NZ, Aus	3+
Passenger Transport	UK, NZ, Aus	3+

Education, Certifications, Professional Associations:

Hanson Boys, Bradford Technical Institute UK (Local Government),
 Auckland University (NZ) (Accounting (non-accountants)
 Open University (UK) Languages and IT (60 points)
 Hove College (French), Manhood College (Spanish)
 B&M Prince, Bournemouth (**Prince 2 Practitioner P2R/030274**) – 2003
 Wellington, ([Re-certified Prince 2 Practitioner P2RR/420188](#)), 2009
[Gained PMI CAPM 290610](#) [Gained PMP 280911](#)
[Chichester College \(ECDL\) 2003](#)
[Rewards Learndirect IT3 Word Processing using MS Word 2000 \(NETg\)](#)
[Vision2learn NCFE Level 3 Certificate in Telematics](#)
 NCFE Level 3 Telematics (Web Wizard (2004 –05).
 Advanced Microsoft Word, Microsoft Project (2005).
[NLP \(Neuro Linguistic Programming\) Diploma \(2001\).](#)
[Life Skills Coaching Certificate/Diploma \(2003-2004\).](#)
 Level 2, First Aid (2006 and 2008)
 ITIL Configuration and Release Management (2008)
 ITIL Service Level and Capacity Management (2008)
[Performance Coaching \(Business\), NCFE Level 1.](#)
 IBM/other courses, supervisory/management and various technical subjects.
 NLP and Project Management (PM) study – 2011
[Awarded BCS Chartered Fellowship Fellow Institution of Analysts and Programmers](#)
[IIBA Membership Certificate](#) [ISACA Membership Certificate](#) [CRISC Certification](#)

[CPeP Australian Computer Society, Post Graduate Level](#)
 (2007-11) [Results](#) [ACS Academic Transcript](#)

Core subjects (3):

- [Business, Legal and Ethical Issues, passed with distinction](#)
- [New Technology Alignment passed with distinction](#)
- [Business, Strategy and IT, passed with distinction](#)

Elective subjects:

- [Project Management, passed with high distinction](#)
- [Enterprise Architecture passed with distinction](#)
- [Organisational Change Management passed with distinction](#)
- [Business Analysis passed with distinction](#)

CPEP graduation articulates to MBA, qualifies for ACS CP status and IP3P, internationally, with IFIP (IP3). ACS CPeP Academic Board Student Rep. 2011-12.