

Key Skill and Experience Areas

- Experience at all levels across the complete SDLC from project management and coordination, analysis and development, testing and implementation and operations and support. Includes stakeholder management in nation-wide and international environments. Several large projects/programmes rescued.
- 15 years of technical project, IT, operations and development management, including total redevelopment of all ERP systems for 3 companies: UM&M (UK) Leeds and Scotland, Auckland Milk Corporation, NZ. NZ Wire Industries. Other management roles Cummins SE Asia, EDS NZ, IBM NZ, CSI UK, Sky TV NZ, Convergys UK, DHL Brussels, Belgium, Autobar France, UK and Holland etc.
- Extensive experience as a Test and Implementation Analyst, involving responsibility for testing and deployment of applications and releases, upgrades, co-ordinating new releases across client sites
- Extensive systems development on the IBM i (AS/400) platform since 1988, PC systems and some web development, a very successful career in information technology and business systems.
- Extensive analysis and programming using Advantage/2e/Synon2E/COOL2E over more than 10 years in 1991, 1993 to 1997 and 2003 to 2008. All RPG variants, Assembler, Java, COBOL, CL, Scripting, and HTML.
- Significant experience for IBM and business partners in data migrations, business process improvement, application integration and implementations.
- Excellent rapport and communication skills for stakeholder and client facing roles
- Quality of work has been recognised by employers with awards and testimonials in the UK and NZ.
- Multinational system deployments and project teams, vendor management, schedule, cost, scope and risk management, matrix and conventional management structures.

David A. Wood, PMP

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Technical Summary

Environments	PMBOK, Agile, Prince 2, SSADM, ISO 9000, 9001, SOX, 6 Sigma environments, proprietary methodologies e.g. ITPM.
Industries	Finance (Banking, Loans, Mortgages, Leases), Telecommunications, CTI, Logistics including route planning, Warehousing and Distribution, Retail (billing etc.), Manufacturing, Financials (Purchase Ledger, Sales Ledger (invoicing etc), General Ledgers, MIS, Asset Management, Supply Chain Management, Human Resources, Payroll, Credit Management, Customer Services, ERP, and Computer Operations (back-ups, disaster recovery planning, software installations, PTFs etc), Passenger Transport
Roles	Technical Director, project analyst, manager and director, IT manager (3 times), development manager, Operations (inc. facilities) management, analyst and developer, consultant. Industry association secretary, sports club treasurer.
Platforms	IBM i (i5, e-server, iSeries, AS/400), and previously (S/3, S/32, S/34, S/36, S/38, S/360, S/370), Also Wang/VS, Windows NT/2000/XP, Citrix, Oracle BI (OBIEE)
Applications	CRM, ERP (JDE, BPCS, BPCS Client/Server, Movex, Prism, MAPICS+) ICMS (Telecom), Cablemaster, CTI (Computer Telephony Integration) IVR, HR/ Payroll, Retailix and many bespoke systems.
CASE Tools	Advantage/2e/Synon2E/COOL2E. Asset, Knowledgeware
Languages	RPG2, RPG3, RPG4, RPG400, ILE, plus Asna vRPG, Synon/2(Advantage/2E), AS/SET, CL, Also SQL, Java, Assembler, Cobol, VB Script (ASP/HTML)
Other Software	Thenon, Aldon, Turnover, other change control and configuration management packages. Mercury and QuikTestPro testing solutions. MS Office, Outlook, Lotus Notes, Access, Project, Visio, Visual SourceSafe, WS_FTP, Norton, Symantec, CreateForms, Wilcom Forms, Project In A Box, SmartDraw.

Education/ Professional Courses

2007 - 2015	<p>Currently studying for Prince 2 re-certification</p> <p>Certificate IV Training & Assessment Gained PMI CAPM 290610 Gained PMP 280911 CPeP Australian Computer Society, Post Graduate Level Results ACS Academic Transcript</p> <p>Core subjects (3):</p> <ul style="list-style-type: none">• Business, Legal and Ethical, passed with distinction• New Technology Alignment passed with distinction• Business, Strategy and IT, passed with distinction <p>Elective subjects:</p> <ul style="list-style-type: none">• Project Management, passed with high distinction• Enterprise Architecture passed with distinction• Organisational Change Management passed with distinction• Business Analysis passed with distinction• Consultancy passed with credit• ITSM passed with credit <p>Re-certified Prince 2 Practitioner Awarded BCS Fellowship ISACA CRISC Certification</p> <p>Training MS Project, SQL, Java, RPGLE, ITIL Foundation Syllabus v4.2, PMI PMBOK for CAPM/PMP, Eclipse, others.</p>
2009	<p>Prince 2 re-certification (passed top of group) Numerous courses with EDS, including Scheduling with MS Project, RPG and ILE, Configuration Management</p>
2003 -2004	<p>Open University UK (60 points gained).</p>
2003	<p>Project Management, Prince 2 Practitioner (certified-P2R/030274 2003-2008).</p>
2003	<p>APM Business Analysis and Data Modelling, Project Management</p>
2003	<p>Citrix Administration</p>
Other courses	<p>NCFE Level 3 Telematics (Web Wizard (2004 -05). ECDL (2003). Advanced Microsoft Word, Microsoft Project (2005). NLP (Neuro Linguistic Programming) Diploma (2001). Performance Coaching (Business) Diploma (2003). Life Skills Coaching Certificate/Diploma (2003-2004). French & Spanish (2002-03). Level 2, First Aid (2006 and 2008) ITIL Configuration and Release Management (2008) ITIL Service Level and Capacity Management (2008)</p>

Specialist Areas Summary:

An experienced senior professional with a strong technical background in IT and project management, coordination, systems and business support, analysis and development, implementation, testing and training.

Successfully led and been a member of numerous multi-cultural teams within the UK, Europe and Australasia and won various accolades for the quality and successes of the services provided. In addition, valuable experience of pre and post sales support, and excellent capabilities in leadership, mentoring and coaching, project implementation and organisational areas.

Technical roles have included design, analysis, programming and applications/operations support responsibilities. This includes in-depth knowledge, backed with 'hands-on' experience of IBM i hardware and software.

Key achievements: (1986-2015)

- IT Leader for 4 remote locations in 3 countries, remote project implementations in China, Japan, Korea, Singapore, the Philippines, USA, Mexico. Local and regional (Asia Pacific) responsibilities in global projects.
- Technical project manager and project analyst in multinational deployments.
- Programme and Project Coordinator NZCS Professional initiatives, several interrelated projects with national and international significance and impact.
- Project coordinator/senior analyst/developer of key system components for IBM and Telecom NZ customisation project, saving penalties of NZD\$1 million plus.
- Sole 24x7 project applications, operations and implementation support analyst, NZ's largest site of 5 AS/400s, for IBM and Telecom NZ from go live until site was fully operational. Major, highly paid role and a total success.
- Project implementations, technical business, application and operations support analyst, custom RPG and CL programming (AS/400, BPCS, JDE, MAPICS and custom systems).
- Project coordinator/senior developer for AS/400 BPCS, RPG and vRPG client/server ERP implementation, UK, France, Holland, Belgium.
- Technical RPG and Java programming consultant for CTI development, AS/400/NT.
- Application and technical RPG programming consultant and migration specialist, upgraded CATV & telephony Cablemaster AS/400 package.
- Application and technical programming consultant and implementation support analyst, 7 Asian business centres (Marine Insurance), RPG and Synon/2, AS/400.
- Project director, sole designer, joint developer, implementer and support etc of HR/Payroll package across 20-30 S/38 and AS/400 sites, the leading NZ solution.

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Career History

Cummins, Melbourne Victoria, Dec 2011 –De 2014

IT Leader SE Asia and Centres of Excellence (Singapore & Houston).

Responsibilities:

- Using 6 Sigma, ITPM internal methodology and conventional project management tools, involvement in, coordination and management of mostly offshore projects. The development team, users and other stakeholders, vendors and management were based across multiple organisations, locations and time zones in a complex matrix environment. Several SOE Windows upgrade projects.
- Provide cross functional team leadership, including coordinating IT vendor support for 4 overseas business units using a combination of resources and teams both local and off-shore. Maintained and enhanced key applications and day to day support and administration.
- Set, document and implement IT strategies and initiatives.

Achievements:

- Established regional processes for support, and services, resulting in process improvements and a formal approach users to obtain 2nd (off shore vendor) and 3rd level (internal) support for application changes and operational problems.
- Led the Asia Pac deployment with BMC Remedy 8.1 (task and incident management) upgrade.
- Coordinated the roll-out of and user education for 500 Windows 8.1 SOE PCs. Separately coordinated the migration of and user training for Lotus Notes to Office 365 locally and remotely.
- Completed 2 EDI implementations, 5 server replacements remotely managing off-shore vendors and coordinating local teams.

Community Activities:

- Managed (Cummins) Community Involvement Team Project for Riding for the disabled, replacement wheelchair lift for mounting platform. Resource procurement, task organisation including installation, safety inspection and WorkSafe registration, entire project completed in 18 days for visit by US CIT leaders to Harkaway, Victoria. Other RDA and special needs school voluntary contributions.
- Lions International V2 district and PMI Melbourne web site coordinator roles.

Senior Project Analyst – original role.

Responsibilities:

- The provision of Project Management services with the added ability to provide technical analysis and solutions as required. Mostly to supplement or stand in for existing technical staff.
- As an IBM i Technical SME, provide clear guidance with development planning for efficiency.

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- Undertake the Project Management component, operating within the IBM i Movex and Oracle environments for a Supply Chain Management (SCM) BI tool development and implementation.
Coordinate multinational deployments to China, Korea, Japan and Singapore.
- Plan and implement a number of upgrades and incident recoveries. Stand in roles due to resource availability.

Achievements:

- Successfully planned and coordinated IBM i V5R4 to V7R1 and server upgrades, job scheduler performance throughput improvements, for Australia and Singapore.
- Successfully implemented SCM projects in China through to go-live, remaining site installed without go-live. Remote vendor management of development team in India.
- Provided leadership for post go-live support group based in Europe, India and Argentina.

Other successes:

[CPeP Consultancy, passed with credit](#)

[CPeP IT Service Management, passed with credit](#)

[Federal Police Check June 2014](#)

[Victorian Driving Authority Regained, Federal Police check 2012](#)

[Victoria Driving Authority Regained](#)

Retalix Australia, Sydney Australia

Mar 2010 – Dec 2011

Software Development and Project Support Specialist.

IBM i5 ERP and Distribution System for Metcash (IGA, ALM etc). Develop changes and corrections to enterprise system, 2nd level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding client site environment, liaising with US based developers.

Responsibilities:

Provide 8:00-18:00 on-site support and 24x7 overall support to system being developed and rolled out nationally. Mostly responding to issues reported in Jira or by business support to resolve programming and operational problems. Consultancy and support service for off-shore vendor developers, based at the client's head office, working closely with Metcash business analysts and other project team members.

Sophisticated and complex IBM i ERP and Distribution System for Metcash (IGA, ALM etc.).

Achievements:

- Developed changes and corrections to enterprise system, 2nd level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding fast paced client site environment, liaising with US based vendor developers. Resolved numerous issues in a high-pressured setting.

Other successes:

[Fellow Institution of Analysts and Programmers](#)

[IIBA Membership Certificate](#)

[ISACA Membership Certificate](#) [CRISC Certification](#)

[NSW Driving Authority Regained](#) [WW children check renewed September 2011](#)

[Gained PMI CAPM 290610](#) [Gained PMP 280911](#)

[Enterprise Architecture passed with distinction](#)

[Organisational Change Management passed with distinction](#)

[Business Analysis passed with distinction](#)

[ACS Immigration Skills Assessment Dec 2010](#)

[ACS 5 year Membership Certificate](#)

[Accepted as ACS Academic Board Student Representative](#)

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Merlin International Projects (Incl. NZ Bus, Wellington) June 2009 – Feb 2010

Driver training to NZTA standard, attained driver 1 status with minimal training in a challenging environment, combinations of routes, terrain, local climate and vehicles. Re-accredited for NZTA passenger transport operations also NSW and Victoria and updated Police record checks for [NZ](#), [Australia](#) and the [UK](#).

[NZ Passenger endorsement renewed](#). [Victoria Driving Certificate 2009](#)

[NZ Driving \(Heavy rigid\) license class 4 certificate gained](#).

Other successes: Training MS Project, Java, RPGLE, ITIL Foundation Syllabus v4.2, PMI PMBOK for CAPM, Eclipse, others.

**New Zealand Computer Society Inc, Wellington Dec 2008 – May 2009
Professional Programme Coordinator**

NZCS professional certification and accreditation (ITCP) and other initiatives.

Reporting directly to the CEO, working with National Council, and focus groups, 7 branch and sub-branch chairs, fellows and other members nationally. The role included research, policy recommendation, assisting in the development of submissions to government departments, and NZCS members towards IP3 accreditation of CITP/IP3P Professional Certification in NZ (ITCP).

Personally organised all and participated in 5 of the 6 national (regionally based) public workshops, and was a member of the discussions with senior academics at Auckland, Waikato, Wellington, Otago and Christchurch Universities and Technical Institutes (ITPs), senior government department staff at immigration, careers and education. Received, documented and analysed all feedback and submissions to enable the programme model to be revised by the CEO and President.

Audited the model changes and advised the executive and those submitting the changes the assessment of the validity of the revised model.

Recipient of both recognitions, in the UK and Australia with significant knowledge and some contacts, together with a proven history of successful outcomes in NZ, Australia, UK and Europe. Assisted in the proposed implementation of a mentoring programme for NZCS. Qualified in life skills and business performance coaching, with training and experience of NLP.

Other successes:

[Re-certified Prince 2 Practitioner](#) [Awarded BCS Fellowship](#)

EDS, Wellington, New Zealand Mar 2008 – Dec 2008

Senior Information Specialist, Project Release Manager, QA and Change Leader.

Supervised a team of 4 with the responsibility for revising and updating Telecom NZ core ICMS release management processes, software, authorities and audit compliance.

Managing the release process; liaising with programme and project managers, development teams, test analysts, project staff and implementation teams to facilitate release process.

Other successes:

[ACS Immigration Assessment](#). [ACS Immigration Assessment Page 1](#) [Assessment Page 2](#) (2007-11) [CPeP NTA Results Passed with distinction](#).

[CPeP Project Management, passed with high distinction](#)

[CPeP Business, Strategy and IT, passed with distinction](#).

[CPeP Australian Computer Society, Post Graduate Level Results](#)

[Passed St Johns Workplace 1st Aid](#)

[Film Extra, The Truth About Men \(Separation City\), Tom Scott. UK conference delegate \(climate change\), filmed in Wellington NZ.](#)

[NZ Criminal Record Check 2008](#)

[NZQA Qualifications Assessment](#)

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Australian Wool Handlers, Lara, Victoria

Oct 2006 – Mar 2008

Senior project analyst and developer, I5, Synon/2e, Cobol Environment.

Numerous application and operational enhancements and additions, data extractions and electronic transmission investigations.

Websphere Development Studio. XML interface development,

XML tools, DB2 XML Extender, CGIDEV Tools.

Zend PHP implementation, 2nd level support tasks.

Other successes:

[Accepted to Werribee section of Lions International.](#)

[Accepted to PMI, Project Management Institute](#)

[Upgraded to MACS \(Senior\), Australian Computer Society.](#)

[Upgraded to MBCS CITP, Chartered IT Professional.](#)

[CPeP BLE Results Passed with distinction](#)

NHP Electrical Engineering, Melbourne

Jun – Oct 2006

Contract senior project analyst/developer, i5, Asset/RPG ILE WDSC environment,

Showcase, Robot. Assist with BPCS 6.02 to ERPIx 8.31 migration for Australia and Exonet

PC system to ERPIx for New Zealand. B2B invoice, order and order acknowledgement

XML interface development. 2nd level support tasks.

EDS Melbourne

Feb-Apr 2006

Contract senior project analyst/developer, AS400 Synon/2e, RPG environment, Wilcom

Forms Server. Vic Roads (vehicle licensing authority) securities register Interest Expiry

Advice modifications and migration to 2 tier printing/faxing/emailing solution. IBM i5

system monitoring, MQ Messaging, Robot, BRMS. Subsequently offered 3 month term,

but unavailable, also offered overseas role.

Other successes:

[Victorian Police Check](#)

[NSW RTA Driving Record](#) [Victorian Driving Record](#)

[Victorian Driving Record \(part 2\)](#) [Victoria Driving Certificate 2006](#)

Working with children check. [WWC Letter](#), [WWC Card](#)

AFIG (AMS/Wizard/GE Money), Sydney, Australia.

Nov 2004 – Feb 2006

Contract business analyst, project implementation and test analyst, Synon/2e

enhancements and business requirements for Mortgage and leasing systems. Semi-

technical role, mostly using MS products in a mixed Synon and Java environment. 3

contract extensions. Synon 2e, RPG, CL, Mercury Test Director, Jira, Lotus Notes.

Responsible for system design, technical and user documentation, QA and UAT testing

and general business support. RSA security token roll-out, software change and

implementation project co-ordination. SOx compliant documentation and procedures.

Other successes:

[Vision2learn NCFE Level 3 Certificate in Telematics, Web Wizard](#)

[Advanced Microsoft Word](#)

[Microsoft Project](#)

Gained membership of Australian Computer Society, life membership of British Computer Society, Australian Bus/Truck driving accreditation and authority.

Offered subsequent permanent BA role in New Zealand.

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Finzsoft Solutions Ltd, Auckland, New Zealand.

Dec 2003 – Oct 2004

Senior IS specialist, Advantage/2e/Synon2E/COOL2E significant enhancements to Sovereign Financial package, a large and complex banking package and its implementation of the revised software at 5 client sites. Assisting Project Manager. Analysis and development using Advantage/2e/Synon2E/COOL2E, RPG, CL, FTP, Java. Packaging, client implementation and consulting. Also contributed with multiple client software upgrades and implementation of OS V5R3 for St George Bank. Evaluated software for configuration management and automated testing packages, Rational Robot, Mercury QuickTest Pro, Silk Test and Original Software Testbench. Considered for a number of senior permanent roles.

Other successes:

[Gained membership, British Computer Society](#)

[Life Skills Coaching Certificate/Diploma Course](#)

Emerson Process Management, UK.

March 2002- Dec 2003

Business support and project implementation analyst, EMEA site supporting 1500 users, JDE and other AS/400 and related PC applications and developed automated monitoring systems, using RPG3, RPG400, CL, and FTP etc. Implemented and monitored a global supply chain system working with software vendors and building database triggers to interface via ODBC to the PC and Internet based solution.

Upgraded V4R4 to V5R1 and V5R2 operation systems and application software including disaster recovery. DataMirror, BRMS, AJS, Showcase, OSD, JDE etc.

Emerson outsourced aspects of IT with redundancies.

Other successes:

[Gained Prince 2 Practitioner.](#)

Autobar Industries, France, Holland, UK.

June 2001- Feb 2002

Contract project co-ordinator (of French and Dutch nationals) and senior developer to develop standardised English applications and consolidate servers.

Designed and programmed solutions in Asna vRPG for AS/400 **BPCS client/server**, travelled extensively in France, Belgium and Holland.

The project required 4 full time resources over 6 months.

DHL, Brussels

May 2001 – June 2001

Contract Head of Analysis during staff recruitment/replacement period.

Mostly administration and planning of design standards. The team contained around 10 Brussels based analysts with outsourced developers in the UK.

Liaison Technologies, Hampshire, UK.

Aug 2000 - May 2001

Platform Manager of AS/400 systems including CTI package. Developed interfaces to Cablemaster for AS/400 (RPG3, RPG400 and ILE) CTI package interfaces

Assisted in developing PC Java CTI solution. In May 2001, company closed.

Triangle Group, Hampshire, UK

August 2000

Senior analyst/programmer RPG3/RPG400 ILE PTF retrospective implementation to FISERV ICBS banking package.

Both permanent and additional contract roles subsequently offered

Whitman Laboratories. Hampshire, UK

March - June 2000

Senior analyst/programmer, developed RPG3/CL extensions to AS/400 JD Edwards warehouse system, hand-held devices, key performance indicators system etc.

Additional contact subsequently offered

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Convergys IMG, Hampshire, UK

Feb 1998- Feb 2000

Senior analyst/programmer, developed automated debtor collection system, major Euro and multi-currency upgrade to large AS/400 Telecom/CATV package (Cablemaster). Provided many RPG3/CL and some RPG400 ILE extensions. Contract renewed 3 times, several commendations and employee award for project management assistance for client migration involving 20-30 people over several sites and 9 months. Both permanent and additional contract roles subsequently offered.

JD Edwards (NZ)

Dec 1997

Contract analyst/programmer, JDE customisation for grain company.

Sky TV, New Zealand

Jun 1997 - Nov 1997

Contract Systems Development Manager, RPG3/CL development of AS/400 Cablemaster CRM system extensions, marketing and general support. Assisted in Y2K package solution selection, stabilised installation, managed development/support group until recruitment process concluded.

General Accident, New Zealand

1991 and 1993-97

Senior Synon/2e analyst/programmer, application design and development, system management with local and remote AS/400 software implementation RPG3/CL and Synon/2e, EDI, PC interfaces, change control, software packaging.

Specific responsibilities:

Senior analyst/programmer, member of the team which developed the CargoNet marine cargo insurance package that was deployed to around 9 Asian capitals and supported from Auckland. Involved in analysis, design, development, testing and deployment using Synon/2 and RPG.

In the later stages, responsible for the AS400 side of a PC CargoNet implementation, for smaller offices, remote from the capitals, or intermediary organisations.

All environmental, operational change control, packaging and deployment. Much of this was developed in a combination of Synon/2e, Synon/1 and a variety of RPG, CL .

Development of a job scheduler, tape management and back-up system, problem management etc.

Responsibility for the various AS400s for both hardware and operating system software, internationally. Implementation of the various release updates, remotely, across the sites over a 4 year period, at a frequency of 2 or 3 releases per year, plus PTFs.

IBM New Zealand

Aug 1989- May 1991

Provided 24/7 management and support for the largest Telecom operations centre.

Maintained system integrity/production systems with 5 large, mirrored AS400 systems

Developed local changes in RPG3/CL. Deputy FM manager, change controller and site implementer, in conjunction with national project office.

Received many commendations for maintaining business support and SLA.

Senior analyst/programmer (team leader) and project co-ordinator, RPG3/CL, major changes to ICMS AS/400 Telecom (NZ) CRM system, saving IBM \$1 million +. Consulted to IBM/Telecom NZ. Supervised other contract staff, Auckland leader of hand picked team of 5, in project of more than 200 contract IT staff, nation-wide.

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Various

Feb 1986 - 1989

Designed, developed, marketed and supported IBIS HR Payroll system over 3 man-years, in RPG3/CL and installed across 20-30 S/38 and AS/400 sites, NZ's leading solution. Total project responsibility for 5 implementations. Consulted to 30+ companies including JDE, SSA, Sky TV, IBM, Telecom NZ, 3M, Fletcher Challenge, Reckitt & Coleman, NZ Co-op Dairy, etc. RPG3/CL developments and operational support services. Project Manager for numerous AS/400 software and hardware migrations.

Previous Permanent consultant analyst/programmer, IT manager x 3 roles, project manager, consultant business support analyst. Various roles, (UK, Belgium, Holland, New Zealand), details available.

Personal:

Married with children, hobbies include modern jive dancing, study, rugby league, outdoors, community service. Some French and Spanish language skills, good sense of humour.

Volunteer Lions International Werribee (2006-) and 201V2 District Website and IT Coordinator (2013-14-15). PMI Melbourne Web site coordinator (2014-15).