

**Dual UK/NZ citizenships**

**Professional summary and value proposition:**

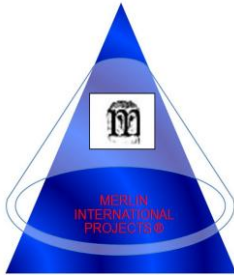
I have a long and successful career in projects and information systems development and support, including management of IT, Development, Projects, Analysis, Implementation, Support and Operations, consultancy and technical (non-managerial roles including analyst, developer and test analyst).

In addition to specialisation in IBM iSeries and related technologies, I have experience of Windows and Web based systems development, many industries and international sites, including residences in the UK, Holland, Belgium, France, New Zealand and Australia, supporting many more countries. Clients and employers include several large multi-nationals, 8-10 consultancies and end user sites.

My history of completed projects, problem resolutions, situation improvements and cost effective services to employers and their clients includes: IBM, EDS, GE Money/Wizard, St George Bank, Telecom NZ, 3M, Castrol Oil NZ, JD Edwards, SSA Pacific, Fletcher Challenge, DHL, General Accident, Elders, NZCS, NZI, Emerson, Sky TV and many more. Sectors include various types of manufacturing, Telco's and CATV, retail (supermarket), financial banking, mortgages, leasing, insurance, government, real estate and passenger transport. Package development include: customer care, payroll/HR, freight insurance and CTI (call centre) solutions across several industries and countries, also several complete ERP systems development and implementations.

<b>Functional Skill/experience:</b>	<b>Expertise Level:</b>	<b>Last Used:</b>
Project Manager	Strong	2009
IT Manager	Strong	1986
Programme/Project Coordinator	Strong	2009
Operations Manager	Strong	1991
Development Manager	Strong	1997
Head of Analysis	Strong	2001
Release & Packaging Manager	Strong	2008
Test Analyst	Strong	2005
Change control environment manager	Strong	2008
Implementation Manager	Strong	2008
Systems/Business Analyst	Strong	2010
Developer	Strong	2010
Coaching and Mentoring	Strong	2009
Support Analyst	Strong	2010
Documentation Manager	Strong	2001
Package Developer	Strong	2004

**David A. Wood: MACS (Snr) CP IP3P, IISP®, FBCS CITP (life), PMI CAPM.  
PRINCE2™ Practitioner (P2R/030274/P2RR/420188, 2003-14).**



[www.merlininternationalprojects.com](http://www.merlininternationalprojects.com)

Merlin International Projects originated in 1985, originally known as IBIS, in Auckland, New Zealand. Through these companies I have provided services to numerous organisations throughout New Zealand, NSW and Victoria in Australia, several organisations in the UK, France, Holland, Belgium, USA, Singapore, Malaysia, Taiwan, Hong Kong, the Philippines, Indonesia and many others remotely.

This necessitated fulfilling many different roles in the IS/IT profession, always with success and often with distinction.

- Designing and developing a nationally successful software package, eventually sold to an international software provider.
- Commissioning many of the first IBM AS/400s in New Zealand and installing and migrating 10-20 client installations.
- Providing various managerial and other services to many of the major names in New Zealand, the UK, Belgium and in other countries.
- Individually, or as a key team member, responsible for major achievements with IBM (Telecom NZ), New Zealand Insurance, Convergys (UK and Europe), Emerson Process Management (international responsibility), EDS, plus many others.
- Providing services to 8 or more software consultancies in the UK, NZ and Australia.
- Responsible for the establishment and/or continuing success of 2 industry user association groups, 1 in the UK and 1 in NZ.
- In recent years, focussing attention on professional associations. I was accepted as a Chartered Member of the BCS, followed by acceptance as a Fellow, senior professional member of the ACS, a member of PMI and a Prince 2 Practitioner, recently re-certifying. Recently passionate about moving the New Zealand professional certification process to a successful alignment with IP3 (IP3P), which completed with the announcement of their ITCP accreditation.
- Key areas of interest: IBM i modernisation and Project Management.
- Professional public service operator, trained, certified and accredited in the UK, NZ, and Australia (NSW and Victoria). All certifications and checks being updated in mid-2009.
- Past Club Treasurer, senior committee representative, clubman of the year, schoolboy coach and manager, masters player of Glenora Bears RLFC, Waitakere City, New Zealand.
- Past member of Lions International, Werribee, Victoria (Adventure Park chairman).

**Technical Skill Rating:**

<b>Technology:</b>	<b>Expertise Level:</b>	<b>Years:</b>
IBM i (iSeries, AS400 + S/38)	Strong/Expert	20+
Project Management/Coordination	Strong (Prince 2 Certified 2003-08 and re-certified 2009-14).	12+
RPG Variants	Strong/Expert	20+
Synon/2e	Strong/Expert	8+
Cobol	Experienced	4+
Java	Experienced	1
Assembler	Good Experience, not current.	7
E-Commerce	Experienced	2+
HTML	Experienced	4+

<b>Industries</b>	Manufacturing (various), Telco/Cable TV, finance and insurance, retail (supermarket), distribution and logistics, city and state government, real estate, social care and public transport. Charity/not for profit. Consultancies.
<b>Roles</b>	Programme Coordinator, Project Manager, Director, IT Manager, Development Manager, IT and Operations (inc. facilities) Manager, Analyst (Business and Systems), Developer. Industry association secretary, club treasurer.
<b>Platforms</b>	IBM i (i5, e-server, iSeries, AS/400) and prior (S/3, S/32, S/34, S/36, S/38, S/370), Windows NT/2000/XP, Citrix.
<b>Applications</b>	CRM, ERP (JDE, BPCS, BPCS Client/Server, Prism, MAPICS+). ICMS (Telecom), Cablemaster, CTI (Computer Telephony Integration) IVR, HR/ Payroll, Freight Insurance, Mortgages, Supermarket (UK's 3 <sup>rd</sup> or 4 <sup>th</sup> largest) merchandising, POS and ordering systems.
<b>CASE Tools</b>	Advantage/2e/Synon2E/COOL2E, Asset, Knowledgeware
<b>Languages</b>	RPG2, RPG3, RPG4, RPG400, ILE, plus Asna vRPG, Synon/2(Cool/2E), AS/SET, CL, Also SQL, Java, Assembler, Cobol
<b>Other Software</b>	Thenon, Aldon, Turnover, bespoke ICMS, other change control and configuration management packages. Mercury and QuikTestPro testing solutions. MS Office, Outlook, Lotus Notes, Access, Project, Visio, Visual SourceSafe, WS_FTP, Norton, Symantec, CreateForms, Wilcom Forms, Project In A Box, SmartDraw.

2009-2010	<b>Education:</b> <a href="#">Gained PMI CAPM 290610</a>
2007-2009	<b>ACS CPeP, Post Graduate level qualifies as CP status.</b> <b>Core subjects (3):</b> <ul style="list-style-type: none"><li>• <a href="#">Business, Legal and Ethical Issues, Pass (74%) distinction.</a></li><li>• <a href="#">New Technology Alignment, Pass (76%) distinction.</a></li><li>• <a href="#">Business, Strategy and IT, Pass (73%) distinction.</a></li></ul> <b>Elective subject:</b> <ul style="list-style-type: none"><li>• <a href="#">Project Management, Pass (82%) high distinction.</a></li></ul> <a href="#">Re-certified Prince 2 Practitioner</a> <a href="#">Awarded BCS Fellowship</a>
2003 – 2005	<b>Open University (UK)</b> Courses Internet and Languages
2003	Substantial and varied other education and courses. <b>Project Management</b> , Prince 2 Practitioner (certified–P2R/030274) and re-certified 2009.
2003	APM Business Analysis and Data Modelling, Project Management
2003	Citrix Administration
Other courses	NLP (Neuro Linguistic Programming) Diploma (2001). Performance Coaching (Business) Diploma (2003). French & Spanish (2002-03). European Computer Driving License (ICDL) (2003). Life Skills Coaching Certificate (2003-2004). Life Skills Coaching Diploma (2004-05 part) NCFE Level 3 Telematics (Web Wizard (2004 –05) Advanced Microsoft Word, Microsoft Project. (2005) Certificate 2, First Aid (2006). St Johns Workplace Certificate, First Aid (2008). ITIL Configuration and Release Management (2008) ITIL Service Level and Capacity Management (2008) Passenger transport operations 2002, 2004, 2006 (x2) and 2009. UK, NZ and Australia.
<b>Interests:</b>	Rugby league, soccer, music, modern jive dancing, cycling and walking, education, languages.
<b>Vehicle licences:</b>	Car, truck, large bus and motorcycle in UK, Europe, NZ and Australia. Public vehicle driving and other Police clearances UK x3, NZ x3, Australia x4 occasions.

### **PROFESSIONAL EXPERIENCE**

Feb 2010 -

#### **Retalix Australia, Sydney, Australia**

**Position:**

**Technical Support Analyst/Developer.** Sophisticated and complex IBM i5 Distribution System for Metcash (IGA, ALM etc). Develop changes and corrections to enterprise system, 2<sup>nd</sup> level support (24x7), JWalk GUI compliance, RPG ILE environment.

[NSW Passenger Transport authority, Regained](#)  
[Gained PMI CAPM 290610](#)

May 2009 – Feb 2010

#### **NZ Bus (Valley Flyer), Hutt Valley, Wellington**

**Position:**

Driver training to NZTA standard, attained driver 1 status with minimal training in a challenging environment, combination of routes, terrain and vehicles. Re-accredited for NZTA passenger transport operations, Victorian passenger transport operations, and updated Police record checks for [NZ](#), [Australia](#) and the [UK](#).

[NZ Driving \(Heavy rigid\) license class 4 certificate gained,](#)  
[NZ Passenger endorsement renewed](#)

Dec 2008 – May 2009

#### **New Zealand Computer Society Inc, Wellington**

**Position and responsibilities:**

Professional Programme Coordinator, NZCS professional certification and accreditation (ITCP) and other initiatives.

Reporting directly to the CEO, working with National Council, and focus groups, 7 branch and sub-branch chairs, fellows and other members nationally. The role included research, policy recommendation, assisting in the development of submissions to government departments, and NZCS members towards IP3 accreditation of CITP/IP3P Professional Certification in NZ (ITCP).

I personally organised all and participated in 5 of the 6 national (regionally based) public workshops, and was a member of the discussions with senior academics at Auckland, Waikato, Wellington, Otago and Christchurch Universities and Technical Institutes (ITPs), senior government department staff at immigration, careers and education. One responsibility was to receive, document and analyse all feedback and submissions to enable the programme model to be revised by the CEO and President.

I then audited the model changes and advised the executive and those submitting of the changes relevant to them and my assessment of the validity of the revised model.

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As a recipient of both recognitions, in the UK and Australia. I had significant knowledge and some contacts, together with a proven history of successful outcomes in NZ, Australia, UK and Europe.

Assist in the proposed implementation of a mentoring programme for NZCS. Qualified in life skills and business performance coaching, with training and experience of NLP, I am well qualified for this task.

[Re-certified Prince 2 Practitioner](#)  
[Awarded BCS Fellowship](#)

Mar 2008 – Dec 2008    **EDS NZ Ltd, Wellington**

**Position:** Information Specialist, Release Manager, ICMS Telecom NZ account.

**Technology:**            **IBM i5, ICMS application**

**Responsibilities:**        QA, Change control and release management leader, development support.  
Senior Information Specialist, Release Manager, supervised team of 4. Responsible for revising and updating ICMS release management process, software, authorities and audit compliance. Oversee release process; liaise with development team, project staff and implementation team to facilitate release process.

**ACS CPeP**

[Project Management, passed with high distinction.](#)

[New Technology Alignment: passed with distinction.](#)

[Business, Strategy and IT, passed with distinction.](#)

[ACS Immigration Assessment.](#)

[ACS Assessment Page 1](#)    [Assessment Page 2](#)

[NZQA Qualifications Assessment](#)

[Film Extra, The Truth About Men \(Separation City\), Tom Scott.](#)

[UK conference delegate \(climate change\), filmed in Wellington.](#)

[NZ Criminal Record Check 2008](#)

Oct 2006 – Mar 2008 **AWH Pty Ltd, Melbourne**

**Position:** Senior Analyst/Programmer

**Technology:** **I5, Synon/2e, Cobol Environment, CreateForms.**

**Responsibilities:** Data extraction and electronic transmission. Various application and operational enhancements and additions, Websphere Development Studio. XML interface development, XML tools, DB2 XML Extender, CGIDEV Tools. Zend PHP implementation, 2nd level support tasks. Web site additions. System support.  
[Accepted to Werribee section of Lions International.](#)  
[Accepted to PMI, Project Management Institute](#)  
[Upgraded to MACS \(Senior\), Australian Computer Society.](#)  
[Upgraded to MBCS CITP \(Chartered IT Professional\)](#)  
**ACS CPeP**  
[Business, Legal and Ethical Issues, passed with distinction.](#)

June 2006 – Oct 2006 **NHP Electrical Engineering, Melbourne**

**Position:** Contract Analyst/Programmer

**Technology:** **AS400 BPCS, Asset/RPG WDSC environment, Showcase, Robot**

**Responsibilities:** Assist in planning and executing BPCS 6.02 to ERPIx 8.31 migration for Australia and Exonet PC system to ERPIx for New Zealand.  
B2B invoice, order and order acknowledgement XML interface development.  
2<sup>nd</sup> level support tasks  
Offered permanent role.

Feb 2006 – Mar 2006 **EDS**  
**Melbourne**

**Position:** Contract Analyst/Programmer

**Technology:** **AS400 Synon/2e, RPG environment, Wilcom Forms Server**

**Responsibilities:** Vic Roads (vehicle licensing authority) securities register Interest Expiry Advice modifications and migration to 2 tier printing/faxing/emailing solution.  
IBM i5 system monitoring, MQ Messaging, Robot, BRMS.  
Offered subsequent 12 months term.

Nov 2004 – Feb 2006

**Australian Financial Investment Group**

**(GE Money/AFIG/AMS/Wizard Home Loans) Sydney**

**Position:**

Business Analyst - Design, Implementation and Testing  
(contract)

Implementation and Test Manager for Mobius business stream.

**Technology:**

**AS400 in a mixed Synon/2e, RPG and Java environment.  
Using MS products, Mercury Test Director, Jira, Lotus  
Notes**

**Responsibilities:**

*AFIG provided loan application and servicing for Wizard, Mobius, and Bluestone in Australia and New Zealand, and third party loan originators. Lease receivables servicing was also supported for a joint venture organisation.*

My role included business analysis and design, project management, application change testing, implementation support and general user support. Implementation of Mercury Quality Centre for business area.

Roll-out and training for token based security system for remote access to NSW, Queensland and Victorian clients.

Tasks include development assistance, technical and user manual and other document revisions, business requirements definition, technical design, SOX compliance documentation generation and approvals for changes.

Contract renewed for 3 periods until tasks completed.

Offered subsequent permanent BA role in Christchurch, New Zealand.

Dec 2003 – October  
2004

**Finzsoft Solutions NZ Ltd**

**Position:** Senior Consultant Developer and Implementation Manager.

**Technology:** **AS400 in a mixed Synon/2e and Java environment. Using MS products and QuikTestPro.**

**Responsibilities:** Finzsoft is a software development company providing services to the finance industry and is the major system supplier to the non-bank (2<sup>nd</sup> tier) finance market.

Initially a System i developer, the responsibilities changed into a test and implementation role. This included operating system upgrades, client software release implementation and coordination etc. Specific responsibility for major release testing for St George Bank implementation, NZ Police Credit Union and others. Selection of testing tools (QuikTestPro) and evaluation of Rational and platform specific products. Release documentation update responsibilities.

Left for opportunity in Australia.

Feb 2002 - Dec 2003

**Emerson Process Management Ltd**

**Position:** Technical and Applications Support Manager.

**Technology:** **AS400 major network US, UK, Europe, Russia, India and Singapore**

**Responsibilities:** Emerson manufactures control systems and components for the petro-chemical industries, Oil and Gas exploration etc.

Change controller. JDE application support, system implementation and upgrades manager, operational support leader, DR coordinator. Development and deployment of productivity tools/aids across Europe.

Implemented and monitored a global supply chain system working with software vendors and building database triggers to interface via ODBC to the PC and Internet based solution.

I was based in the UK, for family reasons until 2003.

Emerson outsourced roles and I elected to return to New Zealand.

Feb 1986-Jan 2008	<b>Merlin International Projects NZ Ltd (IBIS Holdings/DA Wood &amp; Associates)</b>
<b>Position:</b>	Independent Software Developer, Programme Coordinator, Project Manager, Support Analyst, Senior Developer and IT Manager (analysis, development and support).
<b>Technology:</b>	AS400 bespoke and package systems. RPG and Java
<b>Responsibilities:</b>	<p>Provided support and development services to a variety of clients in Australia, NZ, the UK and Europe.</p> <p>Developed a leading payroll/HR IBIS Payroll (PayPak) solution, marketed and supported throughout NZ. Support for payroll/HR package and other consulting requirements. Complete responsibility for development, testing, implementation, user training and support of this leading product, including all documentation. Clients: Auckland Milk, NZ Wire, Holeproof, Elders, Endeavour, Montana Wine, Mainland Cheese, Sky TV etc. (1985-89)</p> <p><b>Other systems/clients</b></p> <p>European clients included DHL (Head of Analysis) and Autobar (Project Manager) in Europe, (Holland, Belgium and France). (2001-2002)</p> <p>Convergys, Triangle, and e-ASL (all consultancies) and Whitman Laboratories (Estee Lauder), Emerson Process Management, all in the UK. Senior developer and implementation and support specialist, project manager. Principally package development and enhancement of customer care system for Telco/CATV clients, CTI package development, KPI system and various other systems. Project manager of large conversions. (1998-2003)</p> <p>NZI Insurance (1991 and 1994-97) AS400 Synon and RPG development, implementation, packaging and support manager. Sole developer of release packaging, implementation management productivity aids and support across 7 remote sites around the Asia/Pacific region.</p> <p>Senior contract project manager and analyst/programmer to IBM for the Telecom NZ implementation, development team leader in Auckland of elite team for application performance improvements, sole 24x7 technical and application support analyst in Hamilton. (1988-94). Numerous other clients throughout Auckland and elsewhere. JDE, 3M, Reckitt &amp; Colman, Ciba Geigy, NZCDC, Monier, NZMC, NZI, Sky TV, Vogel, Centron, SSA, Masport, Marley etc. etc.</p>

May 1978 – Feb 1986

**UMM (UK), Auckland Milk Corporation and NZ Wire Industries (NZ)**

**Position:** IT Manager (3 roles 1978-1986)

**Technology:** IBM System/34 and IBM System/38

**Responsibilities:** Total responsibility for development management, testing regimes, application and system support, financial control and staff management.

All three companies, complete total modernisation of in house applications from batch to modern interactive systems.

All solutions were bespoke developments; NZ Wire also implemented BPCS financial modules which were subsequently customised and integrated.

Significant/total responsibility in each situation.

Prior experience in the UK and Belgium as a developer, consultant and in development, operations and implementation management.

**Pre 1986**

Permanent consultant, analyst/programmer, IT manager, project manager, operations manager and technical director, consultant, business support analyst etc.

Various roles, (UK, Belgium, Holland, New Zealand), details are available. Manufacturing, distribution, local government transport and treasury, consulting, supermarket, printing/publishing etc.