



## **Roles in Australia and New Zealand (2003-14).**

**Cummins South Pacific, Melbourne, Australia Dec 2011 – Dec 2014**  
**IT Leader SE Asia and Centres of Excellence (Singapore & Houston).**

### **Responsibilities:**

- Using 6 Sigma, ITPM internal methodology and conventional project management tools, involvement in, coordination and management of mostly offshore projects. The development team, users and other stakeholders, vendors and management were based across multiple organisations, locations and time zones in a complex matrix environment. Several SOE Windows upgrade projects.
- Provide cross functional team leadership, including coordinating IT vendor support for 4 overseas business units using a combination of resources and teams both local and off-shore. Maintained and enhanced key applications and day to day support and administration.
- Set, document and implement IT strategies and initiatives.

### **Achievements:**

- Established regional processes for support, and services, resulting in process improvements and a formal approach users to obtain 2<sup>nd</sup> (off shore vendor) and 3<sup>rd</sup> level (internal) support for application changes and operational problems.
- Led the Asia Pac deployment with BMC Remedy 8.1 (task and incident management) upgrade.
- Coordinated the roll-out of and user education for 500 Windows 8.1 SOE PCs. Separately coordinated the migration of and user training for Lotus Notes to Office 365 locally and remotely.
- Completed 2 EDI implementations, 5 server replacements remotely managing off-shore vendors and coordinating local teams.

### **Community Activities:**

- Managed (Cummins) Community Involvement Team Project for Riding for the disabled, replacement wheelchair lift for mounting

platform. Resource procurement, task organisation including installation, safety inspection and WorkSafe registration, entire project completed in 18 days for visit by US CIT leaders to Harkaway, Victoria. Other RDA and special needs school voluntary contributions.

- Lions International V2 district and PMI Melbourne web site coordinator roles.

### **Senior Project Analyst – original role.**

#### **Responsibilities:**

- The provision of Project Management services with the added ability to provide technical analysis and solutions as required. Mostly to supplement or stand in for existing technical staff.
- As an IBM i Technical SME, provide clear guidance with development planning for efficiency.
- Undertake the Project Management component, operating within the IBM i Movex and Oracle environments for a Supply Chain Management (SCM) BI tool development and implementation. Coordinate multinational deployments to China, Korea, Japan and Singapore.
- Plan and implement a number of upgrades and incident recoveries. Stand in roles due to resource availability.

#### **Achievements:**

- Successfully planned and coordinated IBM i V5R4 to V7R1 and server upgrades, job scheduler performance throughput improvements, for Australia and Singapore.
- Successfully implemented SCM projects in China through to go-live, remaining site installed without go-live. Remote vendor management of development team in India.
- Provided leadership for post go-live support group based in Europe, India and Argentina.

#### **Other successes:**

[CPeP Consultancy, passed with credit](#)

[CPeP IT Service Management, passed with credit](#)

[Federal Police Check June 2014](#)

[Victorian Driving Authority Regained, Federal Police check 2012](#)

[Victoria Driving Authority Regained](#)

9 CPeP subjects, graduation with 4 subjects articulates to Masters [CSU Masters Offer](#), qualifies for ACS CP status and IP3P, internationally, with IFIP (IP3)

### **Retalix Australia, Sydney, Australia. Software Development and Project Support Specialist.**

#### **Feb 2010 – Dec 2011**

IBM i5 ERP and Distribution (Power Enterprise) system for Metcash (IGA, ALM etc). Develop changes and corrections to enterprise system, 2<sup>nd</sup> level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding client site environment, liaising with US based developers.

### **Responsibilities:**

Provide 8:00-18:00 on-site support and 24x7 overall support to system being developed and rolled out nationally. Mostly responding to issues reported in Jira or by business support to resolve programming and operational problems. Consultancy and support service for off-shore vendor developers, based at the client's head office, working closely with Metcash business analysts and other project team members.

Sophisticated and complex IBM i ERP and Distribution System for Metcash (IGA, ALM etc.).

### **Achievements:**

- Developed changes and corrections to enterprise system, 2<sup>nd</sup> level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding fast paced client site environment, liaising with US based vendor developers. Resolved numerous issues in a high-pressured setting.

### **Retalix Review March 2011**

#### **Other successes:**

[Fellow Institution of Analysts and Programmers](#)

[IIBA Membership Certificate](#)

[ISACA Membership Certificate](#)

[CRISC Certification](#)

[NSW Driving Authority Regained](#) WW children check renewed.

[Gained PMI CAPM 290610](#)

[Gained PMP 280911](#)

CPeP Australian Computer Society, Post Graduate 3 additional subjects:(2010-12)

[Enterprise Architecture passed with distinction](#)

[Organisational Change Management passed with distinction](#)

[Business Analysis passed with distinction](#)

[ACS Immigration Skills Assessment Dec 2010](#)

[ACS 5 year Membership Certificate](#)

[Accepted as ACS Academic Board Student Representative](#)

### **Merlin International Projects (Inc. NZ Bus, Hutt Valley, Wellington June 2009 – Feb 2010.**

Driver training to NZTA standard, attained driver 1 status with minimal training in a challenging environment, combination of routes, terrain and vehicles. Re-accredited for NZTA passenger transport operations, Victorian passenger transport operations, and updated Police record checks for [NZ](#), [Australia](#) and the [UK](#).

[NZ Passenger endorsement renewed.](#)

[NZ Driving \(Heavy rigid\) license class 4 certificate gained](#)

[Victoria Driving Certificate 2009](#)

Training MS Project, SQL, Java, RPGLE, ITIL Foundation Syllabus v4.2, PMI PMBOK, Eclipse, others.

### **New Zealand Computer Society Inc, Wellington, New Zealand Dec 2008 – May 2009**

**Professional Programme Coordinator**, NZCS professional certification and accreditation initiatives. Reporting directly to the CEO, working with National Council, and focus groups, 7 branch and sub-branch chairs, fellows and other members nationally.

The role includes research, policy recommendation, development of submissions to government departments, and NZCS members towards IP3 accreditation of CITP/IP3P Professional Certification

in NZ. As a recipient of both recognitions, in the UK and Australia. I have significant knowledge and some contacts, together with a proven history of successful outcomes in NZ, Australia, UK and Europe.

[Re-certified Prince 2 Practitioner](#)  
[Awarded BCS Fellowship](#)

### **EDS, NZ (Wellington)**

**Senior Information Specialist, Project Release Manager, QA and Change Leader.** Supervised a team of 4 with the responsibility for revising and updating Telecom NZ core ICMS release management processes, software, authorities and audit compliance. Oversaw the release process; liaising with development project management, development teams, test analysts, project staff and implementation teams to facilitate release process. **Other successes:**

[ACS Immigration Assessment Page 1](#)      [Assessment Page 2](#)

CPeP Australian Computer Society, Post Graduate 3 core subjects:(2007-12) [CPeP Australian Computer Society, Post Graduate Level Results](#)

[CPeP Final Academic Transcript](#)

(2007-08) [CPeP NTA Results Passed with distinction.](#)

[ACS CPeP NTA Assignment 1 Feedback.](#)

[ACS CPeP NTA Assignment 2 Feedback.](#)

[CPeP PM Results Passed with high distinction.](#)

[CPeP Business, Strategy and IT, passed with distinction.](#)

[Passed St Johns Workplace 1st Aid](#)

[Film Extra, The Truth About Men \(Separation City\), Tom Scott.](#)

[UK conference delegate \(climate change\), filmed in Wellington NZ.](#)

[NZ Criminal Record Check 2008](#)

[NZQA Qualifications Assessment](#)

[EDS New Zealand Release Manager](#)

### **Australian Wool Handlers**

**Senior Analyst/Programmer, IBM i, Synon/2e, Cobol/RPG environment, scripting language for web site additions.**

[AWH Senior Analyst/Programmer](#)

[Accepted to Werribee section of Lions International.](#)

[Accepted to PMI, Project Management Institute](#)

[Upgraded to MACS \(Senior\), Australian Computer Society.](#)

[Upgraded to MBCS CITP Chartered IT Professional.](#)

[CPeP BLE Results Passed with distinction](#)

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### **NHP Electrical Engineering Melbourne**

Senior Analyst/programmer, BPCS 6.02 to ERP Ix 8.31 migration.

[NHP](#)

### **Tourist Shuttle Bus Driver**

Working with children check. [WWC Letter](#), [WWC Card](#)

**David A. Wood, PMP** ph.: 03 9742 2247 m: 0424 604513  
e: [david@MerlinInternationalProjects.com](mailto:david@MerlinInternationalProjects.com) LinkedIn Profile: <http://au.linkedin.com/in/davidandrewwood>

**EDS Melbourne**

**Senior Contract Analyst/Programmer.**

Client - Vic Roads (vehicle licensing authority) securities register  
A technical role, mostly using Advantage/2e, RPG, Wilcom Forms

Sever, MS products.

[Vehicle securities.](#)

[EDS](#)

**Shorelink Bus Company**

Route driver, North Sydney

**AFIG/Wizard (GE Money)**

Contract business, testing and implementation analyst.

[Home loans, lease receivables.](#)

[AFIG](#)

[Finzsoft Solutions \(NZ\) Ltd](#)

Certificate IV Training and Assessment 2015

**[Film Extra, The Truth About Men \(Separation City\), Tom Scott. UK conference delegate \(climate change\), filmed in Wellington NZ.](#)**

[NZ Criminal Record Check 2008](#)

[david@merlininternationalprojects.com](mailto:david@merlininternationalprojects.com)