

Career details:

Repeat contracts/clients/employers:

EDS NZ and Australia, IBM NZ, Telecom NZ, Vogel NZ, GA/NZI NZ, JDE NZ, CSI/CRL UK, Associated Weavers UK/Belgium, Liaison/e-ASL UK.

Other repeat/continuing opportunities (not accepted):

Convergys UK, Whitman Laboratories UK, Triangle Group (UK), GE Money Australia and NZ, JDE NZ, NHP Australia, Finzsoft NZ, Lees Power NZ.

Cummins Inc., Melbourne Victoria, Dec 2011 – Dec 2014 IT Leader SE Asia and Centres of Excellence (Singapore & Houston).

Responsibilities:

- Using 6 Sigma, ITPM internal methodology and conventional project management tools, involvement in, coordination and management of mostly offshore projects. The development team, users and other stakeholders, vendors and management were based across multiple organisations, locations and time zones in a complex matrix environment. Several SOE Windows upgrade projects.
- Provide cross functional team leadership, including coordinating IT vendor support for 4 overseas business units using a combination of resources and teams both local and off-shore. Maintained and enhanced key applications and day to day support and administration.
- Set, document and implement IT strategies and initiatives.

Achievements:

- Established regional processes for support, and services, resulting in process improvements and a formal approach users to obtain 2nd (off shore vendor) and 3rd level (internal) support for application changes and operational problems.
- Led the Asia Pac deployment with BMC Remedy 8.1 (task and incident management) upgrade.
- Coordinated the roll-out of and user education for 500 Windows 8.1 SOE PCs. Separately coordinated the migration of and user training for Lotus Notes to Office 365 locally and remotely.
- Completed 2 EDI implementations, 5 server replacements remotely managing off-shore vendors and coordinating local teams.

Community Activities:

- Managed (Cummins) Community Involvement Team Project for Riding for the disabled, replacement wheelchair lift for mounting platform. Resource procurement, task organisation including installation, safety inspection and WorkSafe registration, entire project completed in 18 days for visit by US CIT leaders to Harkaway, Victoria. Other RDA and special needs school voluntary contributions.
- Lions International V2 district and PMI Melbourne web site coordinator roles.

Senior Project Analyst – original role.

Responsibilities:

- The provision of Project Management services with the added ability to provide technical analysis and solutions as required. Mostly to supplement or stand in for existing technical staff.

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- As an IBM i Technical SME, provide clear guidance with development planning for efficiency.
- Undertake the Project Management component, operating within the IBM i Movex and Oracle environments for a Supply Chain Management (SCM) BI tool development and implementation. Coordinate multinational deployments to China, Korea, Japan and Singapore.
- Plan and implement a number of upgrades and incident recoveries. Stand in roles due to resource availability.

Achievements:

- Successfully planned and coordinated IBM i V5R4 to V7R1 and server upgrades, job scheduler performance throughput improvements, for Australia and Singapore.
- Successfully implemented SCM projects in China through to go-live, remaining site installed without go-live. Remote vendor management of development team in India.
- Provided leadership for post go-live support group based in Europe, India and Argentina.

Other successes:

[CPeP Consultancy, passed with credit](#)

[CPeP IT Service Management, passed with credit](#)

[Federal Police Check June 2014](#)

[Victorian Driving Authority Regained, Federal Police check 2012](#)

[Victoria Driving Authority Regained](#)

Retalix Australia, Sydney, Australia.

Feb 2010 – Dec 2011

Software Development and Project Support Specialist.

IBM i5 ERP and Distribution System for Metcash (IGA, ALM etc). Develop changes and corrections to enterprise system, 2nd level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding client site environment, liaising with US based developers.

Responsibilities:

Provide 8:00-18:00 on-site support and 24x7 overall support to system being developed and rolled out nationally. Mostly responding to issues reported in Jira or by business support to resolve programming and operational problems. Consultancy and support service for off-shore vendor developers, based at the client's head office, working closely with Metcash business analysts and other project team members.

Sophisticated and complex IBM i ERP and Distribution System for Metcash (IGA, ALM etc.).

Achievements:

- Developed changes and corrections to enterprise system, 2nd level support (24x7), JWalk GUI compliance, RPG ILE environment. Demanding fast paced client site environment, liaising with US based vendor developers. Resolved numerous issues in a high-pressured setting.

Other successes:

[Fellow Institution of Analysts and Programmers](#)

[IIBA Membership Certificate](#)

[ISACA Membership Certificate](#)

[CRISC Certification](#)

[NSW Driving Authority Regained](#)

[WW children check renewed September 2011](#)

[Gained PMI CAPM 290610](#)

[Gained PMP 280911](#)

[Enterprise Architecture passed with distinction](#)

[Organisational Change Management passed with distinction](#)

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[Business Analysis passed with distinction](#)
[ACS Immigration Skills Assessment Dec 2010](#)
[ACS 5 year Membership Certificate](#)
[Accepted as ACS Academic Board Student Representative](#)

Merlin International Projects **May 2009 – Feb 2010**
(including: NZ Bus (Valley Flyer, Wellington, NZ Driver/Operator)

Driver training to NZTA standard, attained driver 1 status with minimal training (5 weeks). A challenging environment, combination of routes, terrain, vehicle fleet and shifts/schedules.

Significant customer facing role, with high level of customer rapport success. Re-accredited for NZTA passenger transport operations, Victorian passenger transport operations and updated Police record checks for [NZ](#), [Australia](#) and [UK](#).

Other successes:

[NZ Passenger endorsement renewed.](#)
[NZ Driving \(Heavy rigid\) license class 4 certificate gained](#)
[Victoria Driving Certificate 2009](#)

Completed SQL training course, Eclipse, MS Project, Java, RPGLE, ITIL Foundation Syllabus v4.2, PMI PMBOK for PMP, others.

NZ Computer Society Inc, Wellington **Dec 2008 – May 2009**
Professional Programme Coordinator (contract)

NZCS professional certification and accreditation (ITCP) and other initiatives. Reporting directly to the CEO, working with National Council, and focus groups, 7 branch and sub-branch chairs, fellows and other members nationally, also overseas societies and organisations.

The role included research, policy recommendation, assisting in the development of submissions to government departments, and NZCS members towards IP3 accreditation of IP3P Professional Certification in NZ (ITCP).

Organised all and participated in 5 of the 6 national (regionally based) public workshops, a member of the discussions with senior academics at Auckland, Waikato, Wellington, Otago and Christchurch Universities and Technical Institutes (ITPs), government department staff at immigration, careers and education. Received, documented and analysed all feedback and submissions to enable the programme model to be revised by the CEO and President. Audited the model changes and advised the executive and those submitting the changes and assessed the validity of the revised model.

Recipient of similar recognitions, in the UK and Australia.

Assisted with the design of a proposed mentoring programme.

Other successes:

[Re-certified Prince 2 Practitioner](#)
[Awarded BCS Fellowship](#)

EDS/HP, Wellington, New Zealand **Mar 2008 – Dec 2008**
Senior Information Specialist, Project Release Manager, QA/Change Leader

Supervised a team of 4 with the responsibility for revising and updating Telecom NZ core ICMS release management processes, software, authorities and audit compliance. Oversaw the release process; liaising with development project management, development teams, test analysts, project staff and implementation teams to facilitate release process. Resigned to assist NZCS, once completion of tasks was complete and further opportunities were limited due to HP acquisition.

Other successes:

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ACS Immigration Assessment.
[ACS Immigration Assessment Page 1](#) [Assessment Page 2](#)
(2007-11) [CPeP NTA Results Passed with distinction.](#)
[CPeP PM Results Passed with high distinction.](#)
[CPeP Business, Strategy and IT, passed with distinction.](#)
[CPeP Australian Computer Society, Post Graduate Level](#) [Results](#)
[ACS Academic Transcript](#)
[Passed St Johns Workplace 1st Aid](#)
[Film Extra, The Truth About Men \(Separation City\), Tom Scott. UK conference delegate \(climate change\), filmed in Wellington NZ.](#)
[NZ Criminal Record Check 2008](#)

**Australian Wool Handlers, Lara, Victoria, Australia Oct 2006 – Mar 2008
Senior Analyst/Programmer**

IBM i, Synon/2e, Cobol/RPG environment storage and logistics, wool testing and auction systems.
Data extractions and electronic transmission, various application and operational enhancements, Websphere Development Studio, XML interface development, XML tools, DB2 XML Extender, CGIDEV Tools.
Zend PHP implementation, 2nd level support tasks.

Other successes:

[Accepted to Werribee section of Lions International.](#)
[Accepted to PMI, Project Management Institute](#)
[Upgraded to MACS \(Senior\), Australian Computer Society.](#)
[Upgraded to MBCS CITP, Chartered IT Professional.](#)
[CPeP BLE Results Passed with distinction](#)

**NHP Electrical Engineering, Melbourne, Australia June – October 2006
Senior Analyst/Programmer (contract)**

A technical role, mostly using Asset, RPG ILE WDSC, Showcase, MS products.
Responsible for 2nd level support, BPCS 6.02 to 8.31 (ERPIx) migrations for Australia, Exonet PC system to ERPIx, for New Zealand. B2B invoice, order and order acknowledgement XML interface development.
Role was intended to become permanent, subsequently offered.

**EDS, Melbourne Australia March - May 2006
Senior Analyst/Programmer (contract)**

Client - Vic Roads (vehicle licensing authority) securities register, a technical role, mostly using Advantage/2e, RPG, Wilcom Forms Sever, MS products. Responsible for development, forms development, testing and user acceptance, technical and user documentation, substantial QA and user acceptance testing and general business system and user support. Subsequently, offered an additional 1 year contract term.

Other successes:

Victorian Police Check	NSW RTA Driving Record
Victorian Driving Record	Victorian Driving Record 2
Victoria Driving Certificate 2006	
Working with children check.	WWC Letter , WWC Card

**AFIG (AMS/Wizard)/GE Money, Sydney Australia Oct 2004- Feb 2006
Business, testing and implementation analyst (contract).**

Business areas non-conforming mortgages and equipment leases.
A semi-technical role, mostly using MS products, in a mixed Synon/2e and Java environment. Responsibilities for design, technical and user documentation. Also

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performed substantial user acceptance testing and general business support. RSA security token roll-out, software change and implementation project co-ordination. SOX compliant documentation and procedures. 3 x 6 month contract periods. Subsequently, offered permanent BA role in New Zealand.

Other successes:

[Vision2learn NCFE Level 3 Certificate in Telematics, Web Wizard](#)

[Advanced Microsoft Word](#)

[Microsoft Project](#)

Finzsoft Solutions Ltd, Auckland, New Zealand. (2003 – 2004)

Senior Analyst, IS Specialist.

Software development, testing tools selection, UAT and QA testing, software and operating systems implementations.

Development environment, Advantage/2e/Synon2E/COOL2E enhancements to Sovereign Financial package, a large and complex banking package and its implementation of the revised software at 5 client sites. Analysis and programming using Synon/2E, RPG, CL, FTP, packaging, client implementation and consulting. Also contributed with 3 client software upgrades, implementation of V5R3, software evaluation of configuration management and automated testing aids packages, Rational Robot, Mercury QuickTest Pro, Silk Test and Original Software Testbench. Considered for a number of senior permanent roles.

Other successes:

[Gained membership, British Computer Society](#)

[Life Skills Coaching Certificate/Diploma Course](#)

Emerson Process Management Ltd, Sussex UK. 2002 - 2003

Business Application/Operation Support Analyst, change controller.

Maintained/supported applications and monitored/automated systems.

Planned upgrade V4R4 to V5R1 and V5R2 operation system and application software including key role in disaster recovery.

Review of security, project implementations, and automation of operations checks and warning of system events, IBM i, OS/400, DB2, DataMirror, BRMS, AJS, Essbase, OSD, and JDE etc.

Other successes:

[Gained Prince 2 Practitioner.](#)

Part time (weekend and evening) temporary roles (whilst at Emerson): care home for the mentally and socially challenged, real-estate office management, negotiation etc, private hire driver, parcel delivery, bus and coach driving, door to door sales, caravan site deputy manager, telesales of PC software CRM and Sage solutions, charity work (soup kitchen, community bus driver etc.).

Autobar Group, London, Appeldoorn, Netherlands and Soustons, France.

Business analyst/project co-ordinator of French & Dutch Nationals to develop standardised English extensions to client/server BPCS version.

Designed and programmed solutions in Asna vRPG and RPGIV for BPCS client/server implementation. **(2001)**

DHL, Brussels. 2001

Temporary head of multi-national design team until permanent appointment.

e-ASL (ex Liaison management), Hampshire and Kent UK. 2001

Technical analyst (contract)

Upgraded AS/400 to V5R1. Considered for permanent role.

Liaison Technologies Ltd, Hampshire

2000 - 2001

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Systems Manager/developer.

Managed and supported RPG400, AS/400 CT package (Callpro) and developed interfaces to Cablemaster system.

Assisted with Java (6 months) CTI package development. Company closed.

Triangle Group, Hampshire

2000

Senior analyst/programmer (contract)

Retrospective upgrade of FISERV ICBS package in RPG400.

Offered permanent role

Whitman Laboratories (Estee Lauder), Petersfield Hants, UK 2000

Senior analyst/programmer (contract)

Analysis and AS/400 RPG3 developments for major manufacturer.

KPI analysis, inventory systems including hand held scanners.

JDE World general application and user support.

Offered extension.

Convergys IMG Ltd, Hampshire

Feb 1998 – Jan 2000

Senior analyst/programmer (stand-in project manager) (contract)

Developed automated debtor collection system, implemented Euro support as part of major multi-currency upgrade, 10-12 man year project, and many other extensions in RPG3, CLP etc. for Cablemaster, cable TV and telephony package, including EDI payment system. Provided on-site conversion support, Birmingham and Yorkshire, partly as project manager. Awarded employee of the month.

Mentor to less experienced permanent contract and permanent staff. Later offered contract and permanent roles, employed for 4 x 6 month contract periods.

JD Edwards Auckland NZ

Nov - Dec 1997

Senior analyst/programmer (contract)

Application extensions in RPG3 for client in farm supplies business. Offered permanent role.

Sky TV, Auckland NZ

1997

System Development Manager. Y2K solution selection of CRM, billing and accounts system (Cablemaster replacement), stabilized failing installation, managed development, supported marketing campaigns.

General Accident (NZI) Auckland NZ

1994-1997

Technical Analyst/programmer.

Application design and development, system management, software release packaging, change controller and remote site implementation to sites in Taiwan, Singapore, Hong Kong, Philippines, Malaysia, and Indonesia etc. Cargo insurance, EDI, PC interfacing etc. RPG3 and Synon/2e (Cool/2e) The 3 man team received the Synon/2e 1 million lines of code award, and had outstanding success and productivity. 9 x 6 month contract periods.

Castrol Oil (NZ).

Consultant applications and systems specialist

S/36 to AS400 BPCS conversion in RPG3 of financials and planning for manufacturing and distribution migration.

Josiah Wedgewood, Stoke on Trent.

Analyst/programmer

Provided development and maintenance support to S/36 and AS/400 systems, mainly BPCS and JDE, using RPG2, RPG3, ASSET, SQL, CL etc. manufacturing and

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inventory implementation using upper case design tool usage. Some bespoke systems support. Completed structured design course Knowledgeware.

**Vogel Corporation (Bureau, NZ).
Technical and application support analyst**

Bureau support for Masport Industries.
Payroll upgrade/migration for NZ Co-op Dairy, Montana Wines, Sky TV.

**IBM NZ Auckland, Christchurch and Wellington (contract)
Senior analyst/programmer**

Assisted in major design changes to ICMS system for Telecom to change account basis.

**Vogel Corporation (Bureau) Auckland NZ
Technical and application support analyst.**

Bureau support for Masport Industries. Payroll upgrade/migration for NZ Co-op Dairy, Montana Wines, Sky TV, Mainland Cheese.

**Ciba-Geigy, Auckland NZ (contract)
Analyst/programmer**

Various RPG3 tasks.

**Telecom NZ Auckland (contract)
Analyst/programmer**

RPG3 reporting extensions to ICMS system.

**IBM NZ Hamilton and Wellington (contract)
Technical Support Analyst.**

Provided 24/7 management and support for the largest Telecom operations centre in New Zealand for 1 year. This was a massive undertaking and totally successful role with major responsibility.
When appointed, the centre was not capable of production; this was immediately remedied and stable operations and monitoring put in place. Virtually single-handed, maintained system integrity with 5 large, mirrored AS400 systems, numerous letters of reference and achievement, earned in excess of £100,000 for the year. Change controller, applications and OS upgrades, deputised for FM manager, evenings/nights and weekends. 4 x 3 month contract periods.

**IBM NZ Auckland, Christchurch and Wellington (contract)
Senior contractor** of hand picked team. Project managed major changes to ICMS system for Telecom NZ. Achieved 26% interactive improvement using performance management tools, re-engineering application based on business practices etc. Saved IBM in excess of \$1 million NZ. Offered role with Nynex, Texas. 3 x 3 month contract periods.

**Database Management Support, (JD Edwards Auckland NZ).
Analyst/programmer (contract)**

Providing RPG3 application changes and extensions to JDE for Refrigerated Freight Lines, container-tracking system. Offered permanent role.

**Vogel Corporation Auckland NZ.
Consultant applications and systems specialist**

Technical and applications support for BPCS, HR/payroll and S/36 BPCS customisation for client.

CSI, Leeds, UK

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Project Manager.

Twin AS400 implementation for McCain's Foods, COBOL. Payroll implementation for Jerome's textile company, Yorkshire. S/36 to AS/400 migration and conversion for Dantex, Bradford. Technical and security support for Yorkshire Rider Bus Company.

Vogel Corporation/SSA Pacific (BPCS agency) Auckland NZ.

Consultant applications and systems specialist

Sold IBIS HR/payroll system to SSA and converted to native, IBM approved AS/400 solution. Renamed as PAYPAK/400 and sold to BPCS and other clients in 20-30 companies. Set up initial AS400 systems for companies, initial tuning, and job accounting system, trained others. David commissioned numerous early AS400 systems. Worked with IBM country specialist to resolve early OS400 performance issues.

IBIS Holdings Ltd. Auckland, Hamilton, Wellington, Christchurch and Dunedin NZ.

Consultant, designer, developer of IBIS HR/payroll system over 3 man-years and installed at 5 sites. The leading solution, at the time, competed with JDE and displaced Neller's system. On 2 occasions, David implemented the system at 2 different clients concurrently. Other non-payroll clients included SSA, Reckitt and Coleman, 3M, NZ Motor Corp, Saeco Bearings, Lees Power, Masport and others. Payroll clients Auckland Milk Corporation (later NZCDC), Holeproof, Elders, Endeavour Corp. (NZ Towel Services and Deanes Apparel, NZ Wire Industries, Sky TV, Mainland Cheese, Montana Wines. Auckland, Hamilton, Wellington, Christchurch and Dunedin.

NZ Wire Industries.

IS Manager

Consolidated all earlier Wang systems on to IBM S/38. Designed and developed numerous bespoke costing, order processing, inventory, production planning, invoicing and analysis solutions. Transferred operation to bureau service on completion. Turned around failing/stalled installation. Managed 2/3 staff.

Auckland Milk Corporation.

IS Manager

NZ's largest independent dairy company and brand leader for many products. Completely redeveloped older batch systems from S/3 to fully interactive S/38 systems. All financials, sales order processing, billing, warehouse and inventory control, manufacturing and costing. Turned around failing installation. 8 staff, full budget control, member of steering committee.

Other successes:

Completed Auckland University course in accounting, and human synergistics course in teamwork and team leading. Psychological profile available.

Founding secretary, NZ mid range user group.

Treasurer, committee member, coach and manager, and club 'man of the year' for NZ's largest rugby league club.

United Merchants and Manufacturers Ltd, Leeds, Rochdale and Amsterdam. - I/S manager

Installed S/34, redeveloped and extended using RPG2 and OCL, S/3 batch applications to S/34 interactive systems. David was fully responsible for this modernisation, 5 staff, and full budget control.

Other successes:

Secretary, North of England mid-range user group, mentor to several less technical IS managers

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CRL Abacus (later became CSI)

Consultant project manager, analyst and developer

IBM S/32, S/34, RPG2 and OCL, provided services to stainless steel stockholder, printer and newspaper group, printed circuit manufacturer and an engineering company.

Dunlop and Ranken Ltd., Leeds, Glasgow, Milton Keynes.

Management liaison role/system implementations

IBM S/370, COBOL, steel stockholder, national interactive sales order processing, purchasing, inventory, billing and accounts system. David completed the rollout of these systems and modified/implemented Peterborough payroll application for the company. Member of steering committee.

Associated Weavers Ltd., Bradford, Colne, and Belgium.

Operations manager.

Returned as temporary senior programmer. Later, as operations manager David was responsible for an IBM S/370 135, a staff of 26, (with organization for 7 years) including 1 year in Belgium as systems and implementation manager, where we outstripped head office in application take-up. Helped turn around company losing money and being sold by US owners to profitable state and continued operation.

Morrison Supermarkets Ltd, Bradford.

Sole analyst/programmer and assistant to IS manager.

Developed all initial systems, stores ordering and charging, purchasing and invoice matching/payment, payroll etc. David was head hunted by previous employer after 1 year. Replaced by 1 analyst/programmer and one operator, returned to Associated Weavers with promotion.

Associated Weavers Ltd., Bradford, Colne

Started as a clerk, IT trainee and then trained as an Assembler programmer.

Bradford City Council.

Treasury and Transport clerk

Accounts, stores system, and payroll responsibilities.
Local government certificate from Bradford Technical College.