

CURRICULUM VITAE
Systems Knowledge/Education:
Languages/utilities: RPG2, RPG3, RPGILE, RPGIV, RPG400, Asna vRPG, Java, Cobol, CL, AS400 QUERY, SQL, Synon/2e (Cool/2e, Advantage/2e), DB2, Assembler, scripting, HTML, FTP, EDI.
Packages ERP etc.: BPCS, BPCS Client/Server, JDE, Prism, Mapics, Cablemaster, ICMS, Callpro, Finzsoft Banking, DataMirror, BRMS job scheduling, OSD, Essbase. Various bespoke systems
Tools/environments: Aldon C.M.S, Thenon, Turnover, Jira, Visual SourceSafe, C.M.S, Prince 2, SSADM. ISO 9000, 9001 experience, plus other change control, configuration and accepted standards, SOX, 6 Sigma, Rapid Application Development.
Platforms: IBM i (AS/400 all variants, eServer iSeries), S/3,S/32/34/36/38, S360/370 Wang VS, PCs.
Software: Windows, Lotus Notes, Microsoft Office, MS Works, Access, Microsoft Project, Visio, Front Page, Exchange, Visual Softstore, Infra and other call log systems, SmartDraw, Rational Robot, Mercury QuickTest Pro, Silk Test and Original Software Testbench.
Application areas: Finance (Banking, Loans, Mortgages, Leases), Telecommunications, CTI, Logistics including route planning, Warehousing and Distribution, Retail (billing etc.), Manufacturing, Financials (Purchase Ledger, Sales Ledger (invoicing etc), General Ledgers, MIS, Asset Management, Supply Chain Management, Human Resources, Payroll, Credit Management, Customer Services, ERP, and Computer Operations (back-ups, disaster recovery planning, software installations, PTFs etc.), Passenger Transport
Education: Hanson Boys, Bradford, UK (to GCE O level), Bradford Technical Institute (Local Government), Auckland University (NZ) (Accounting for non- accountants) Open University (UK) Languages and IT (60 points) Hove College (French), Manhood College (Spanish) B&M Prince, Bournemouth (Prince 2 Practitioner P2R/030274) – 2003 CC Colour, Wellington, (Prince 2, re-certified P2RR/420188) – 2009 PMI CAPM 2010 Chichester College (ECDL) 2003 Rewards Learndirect IT3 Word Processing using MS Word 2000 (NETg) Vision2learn NCFE Level 3 Certificate in Telematics NCFE Level 3 Telematics (Web Wizard (2004 –05). Advanced Microsoft Word, Microsoft Project (2005). NLP (Neuro Linguistic Programming) Diploma (2001). Life Skills Coaching Certificate/Diploma (2003-2004). Level 2, First Aid (2006 and 2008) ITIL Configuration and Release Management (2008) ITIL Service Level and Capacity Management (2008) Performance Coaching (Business), NCFE Level 1.

Numerous IBM and other courses, specifically supervisory and team management and various technical subjects.

CPeP Australian Computer Society, Post Graduate Level (2007-08) Results

Core subjects (3):

- [Business, Legal and Ethical Issues, passed with distinction \(74%\).](#)
- [New Technology Alignment passed with distinction \(76%\).](#)
- [Business, Strategy and IT, passed with distinction \(73%\).](#)

Elective subject:

- [Project Management, passed with high distinction \(82%\).](#)

CPEP graduation articulates to MBA, and qualifies for CP status at ACS and IP3P, internationally, with IFIP (IP3)

Specialist area summary:

David is an experienced practitioner/manager or consultant with a strong background in project, systems and business management development and support.

Technical roles have included design, analysis, programming and applications/operations support responsibilities.

He has in-depth knowledge, backed with 'hands-on' experience of IBM i (AS400) hardware, OS and software.

Successful leadership of multi-cultural teams within the UK, Europe and Australasia and has won various accolades for the quality and successes of his work. In addition he has valuable experience of pre and post sales in IT and non-IT markets.

An important aspect is the leadership/management and coaching skills, project implementation and organizational capabilities. This includes 13+ years of project and systems development management, operations management and general IS/IT management.

Key achievements:

- Research and assistance in the development and acceptance of NZ professional certification (ITCP) as programme coordinator.
- Redevelopment and process improvement of Telecom NZ release management for EDS NZ.
- Business Analyst, (Design, Application, Implementation, Operations Support). Project Implementations and maintenance, plan OS and application upgrades etc. of EMEA and US data centre for 1,500 users, providing stability and growth, software updates, change control, security review, operations automation.
- Business Analyst/Project Co-ordinator for BPCS client/server European ERP implementation, UK, France, Holland, Belgium obtaining requirements and developing specifications/solutions.
- Requirements analyst and programmer for CTI development, ICBS upgrade, and warehouse system developments, 3 UK companies, temporary head of design (Brussels).
- Director of own IT services companies for 16 years (NZ, Australia and UK).
- Business Analyst and Technical Consultant (upgrade and migration specialist), upgraded CATV & telephony Cablemaster package over 14 man-years with £1M budget.
- Contract system development manager to Sky TV (NZ), maintained stability, supported applications, marketing efforts and assisted replacement system

selection. Appointed after all development staff had left.

- Business Analyst and Technical Consultant, supporting 7 Asian business centres (Marine Insurance) over 5 years providing bespoke multi-currency and multi-lingual facilities. Team member obtaining Synon/2e 1 million lines of code award.
- Business Analyst, designer, developer, support person and marketer of HR/Payroll package across 20-30 sites, leading NZ solution.
- Business Analyst/Project Leader for several key aspects of ICMS implementation, for IBM and Telecom NZ customisation project over 6 man-years with budget of £1M.
- Sole 24x7 applications and operations Support Manager, NZ's largest site of 5 AS/400s, for IBM and Telecom NZ from go live until site was fully operational.
- Managed entirely, the modernization or stabilization of 4 failing or stalled IT installations, developing and/or implementing new Enterprise systems for each company
- Managed 25 staff providing a 24/7 operations service to ERP systems across 3 sites

Psychometric assessments:

Tests indicate strengths in people skills, adaptability, outgoing, entrepreneurial, good crisis management, excellent customer service skills, ability to sell and promote or market.

E.g. Small business manager, coach mentor or manager, provision/supervision/auditing of quality standards processes and procedures, technical applications, negotiation and obtaining consensus, tasks requiring attention to detail. Full details available.

Personal details:

Nationality:

Dual British & New Zealand

Driving licences:

Car, motorcycle and PCV large (rigid) bus and trucks, UK, Europe, NSW then Victoria (Aus) and NZ.

Interests:

Travel, sports, Ceroc/modern jive dancing, music, chess, cycling, walking, theatre, problem solving, life skills and performance coaching, environmental issues etc.

Clean driving licences, Police clearance for public driving, UK, Australia and NZ. Reliable, hard working with a good sense of humour. Able to work entirely alone or as part of a team. Excellent interpersonal skills.

Career details:

Dec 2003 – current (NZ and Australia based)

• **Retalix Australia, Sydney, Australia. Technical Support**

Analyst/Developer. IBM i5 Distribution System for Metcash (IGA, ALM etc). Develop changes and corrections to enterprise system, 2nd level support (24x7), JWalk GUI compliance, RPG ILE environment.

Other successes:

[NSW Driving Authority Regained](#)
[Gained PMI CAPM 290610](#)

• **Merlin International Projects (Inc. NZ Bus (Valley Flyer)).**

Driver training to NZTA standard, attained driver 1 status with minimal training in a challenging environment, combination of routes, terrain and vehicles. Significant customer facing role. Re-accredited for NZTA passenger transport operations, Victorian passenger transport operations, and updated Police record checks for [NZ](#), [Australia](#) and the [UK](#). [NZ Passenger endorsement renewed](#). [NZ Driving \(Heavy rigid\) license class 4 certificate gained](#)

Other successes:

Training MS Project, Java, RPGLE, ITIL Foundation Syllabus v4.2, PMI PMBOK for CAPM, Eclipse, others.

• **New Zealand Computer Society Inc, Wellington, New Zealand
Dec 2008 – May 2009 Professional Programme Coordinator**

NZCS professional certification and accreditation (ITCP) and other initiatives. Reporting directly to the CEO, working with National Council, and focus groups, 7 branch and sub-branch chairs, fellows and other members nationally. The role included research, policy recommendation, assisting in the development of submissions to government departments, and NZCS members towards IP3 accreditation of CITP/IP3P Professional Certification in NZ (ITCP). Organised all and participated in 5 of the 6 national (regionally based) public workshops, a member of the discussions with senior academics at Auckland, Waikato, Wellington, Otago and Christchurch Universities and Technical Institutes (ITPs), senior government department staff at immigration, careers and education. Received, documented and analysed all feedback and submissions to enable the programme model to be revised by the CEO and President. Audited the model changes and advised the executive and those submitting the changes and assessed the validity of the revised model. Recipient of both recognitions, in the UK and Australia. Assisted with the proposed design of a mentoring programme.

Other successes:

[Re-certified Prince 2 Practitioner](#)
[Awarded BCS Fellowship](#)

• **EDS, Wellington, New Zealand**

Mar 2008 – Dec 2008

Senior Information Specialist, Project Release Manager, QA and Change Leader. I supervised a team of 4 with the responsibility for revising and updating Telecom NZ core ICMS release management processes, software, authorities and audit compliance. I oversaw the release process; liaising with development project manager, development teams, test analysts, project staff and implementation teams to facilitate release process.

Other successes: ACS Immigration Assessment.

[ACS Assessment Page 1](#) [Assessment Page 2](#)
(2007-08) [CPeP NTA Results Passed with distinction.](#)

[CPeP PM Results Passed with high distinction.](#)
[CPeP Business, Strategy and IT, passed with distinction.](#)
[CPeP Australian Computer Society, Post Graduate Level Results Passed St Johns Workplace 1st Aid](#)
[Film Extra, The Truth About Men \(Separation City\), Tom Scott. UK conference delegate \(climate change\), filmed in Wellington NZ.](#)
[NZ Criminal Record Check 2008](#)

• **Australian Wool Handlers, Lara, Victoria Oct 2006 – Mar 2008**

Senior Analyst/Programmer, IBM i, Synon/2e, Cobol/RPG environment, scripting language for web site additions.

Data extraction and electronic transmission. Various application and operational enhancements, 2nd level support tasks.

Tools implemented/investigated:

Websphere Development Studio.

XML interface development.

XML tools, DB2 XML Extender, CGIDEV Tools.

Zend PHP implementation.

Other successes:

[Accepted to Werribee section of Lions International.](#)

[Accepted to PMI, Project Management Institute](#)

[Upgraded to MACS \(Senior\), Australian Computer Society.](#)

[Upgraded to MBCS CITP, Chartered IT Professional.](#)

[CPeP BLE Results Passed with distinction](#)

• **NHP Electrical Engineering, Melbourne Australia (2006)**

Senior Contract Analyst/Programmer.

A technical role, mostly using Asset, RPG ILE WDSC, Showcase, MS products. Responsible for 2nd level support, BPCS 6.02 to 8.31 (ERPlx) migrations for Australia, Exonet PC system to ERPlx, for New Zealand.

B2B invoice, order and order acknowledgement XML interface development.

• **EDS, Melbourne Australia (2006)**

Senior Contract Analyst/Programmer.

Client - Vic Roads (vehicle licensing authority) securities register

A technical role, mostly using Advantage/2e, RPG, Wilcom Forms Sever, MS products. Responsible for development, forms development, testing and user acceptance, technical and user documentation, substantial QA and user acceptance testing and general business system and user support. Subsequently offered additional 1 year contract term.

• **AFIG (AMS/Wizard)/GE Money, Sydney Australia (2004-06)**

Contract business, testing and implementation analyst. Business areas non-conforming mortgages and equipment leases. A semi-technical role, mostly using MS products, in a mixed Synon/2e and Java environment. Responsibilities for design, technical and user documentation. Also performed substantial user acceptance testing and general business support. RSA security token roll-out, software change and implementation project co-ordination. SOX compliant documentation and procedures. 3 x 6 month contract periods. Subsequently offered permanent BA role in New Zealand.

• **Finzsoft Solutions Ltd, Auckland, New Zealand. (2003 – 2004)**

Senior Analyst, IS Specialist, testing tools selection, UAT and QA testing, software implementations. Development environment, Advantage/2e/Synon2E/COOL2E enhancements to Sovereign Financial package, a large and complex banking package and its implementation of the revised software at 5 client sites. Analysis and programming using Advantage/2e/Synon2E/COOL2E, RPG, CL, FTP, packaging, client implementation and consulting. Also contributed with 3 client software upgrades, implementation of V5R3, software evaluation of configuration management and automated testing aids packages, Rational Robot, Mercury QuickTest Pro, Silk Test and Original Software Testbench. Considered for a number of senior permanent roles.

Other successes:

Gained membership, British Computer Society.

Dec 1997 – Dec 2003 (UK, Europe based)

• **Emerson Process Management Ltd, Sussex UK.**

Business Application/Operation Support Analyst. Maintained/supported applications and monitored/automated systems. Planned upgrade V4R4 to V5R1 and V5R2 operation system and application software including disaster recovery. Review of security, project implementations, and automation of operations checks and warning of system events, OS/400, DB2, DataMirror, BRMS, AJS, Essbase, OSD, and JDE etc.

Other successes:

Gained Prince 2 Practitioner.

Part time (weekend and evening) temporary roles in: care home for the mentally and socially challenged, real-estate office management, negotiation etc, private hire driver, parcel delivery, bus and coach driving, door to door sales, caravan site deputy manager, telesales of PC software CRM and Sage solutions, charity work (soup kitchen, community bus driver etc.). (2001-03).

• **e-ASL, Hampshire and Kent UK.** Technical analyst. Upgraded AS/400 to V5R1. Offered permanent role.

• **Autobar Group, London, Appeldoorn, Netherlands and Soustons, France.**

Business analyst/project co-ordinator of French & Dutch Nationals to develop standardised English extensions to BPCS.

Designed and programmed solutions in Asna vRPG and RPGIV for BPCS client/server implementation.

• **DHL, Brussels.**

Temporary head of multi-national design team until permanent appointment.

• **Liaison Technologies Ltd, Hampshire.**

Systems Manager/developer. Managed and supported RPG400, AS/400 CT package (Callpro) and developed interfaces to Cablemaster system. Assisted with Java (6 months) CTI package development.

• **Triangle Group, Hampshire.** Retrospective upgrade of FISERV ICBS package in RPG400. Offered permanent role.

• **Whitman Laboratories (Estee Lauder), Petersfield Hants, UK**

Senior analyst/programmer (contract) 2001

Analysis and AS/400 RPG3 developments for major manufacturer. KPI analysis, inventory systems including hand held scanners. JDE World general application and user support. Offered extension.

- **Convergys IMG Ltd, Hampshire.** Developed automated debtor collection system, implemented Euro support as part of major multi-currency upgrade, 10-12 man year project, and many other extensions in RPG3, CLP etc. for Cablemaster, cable TV and telephony package, including EDI payment system. Provided on-site conversion support, Birmingham and Yorkshire, partly as project manager. Awarded employee of the month. Mentor to less experienced permanent contract and permanent staff. Later offered contract and permanent roles, employed for 4 x 6 month contract periods.

To Dec 1997 (mostly NZ based)

- **JD Edwards (NZ).** Application extensions in RPG3 for client in farm supplies business. Offered permanent role.
- **Sky TV,** System Development Manager. Y2K solution selection of CRM, billing and accounts system (Cablemaster replacement), stabilized failing installation, managed development, supported marketing campaigns.
- **General Accident (NZ).** Technical Analyst/programmer. Application design and development, system management, software release packaging, change controller and remote site implementation to sites in Taiwan, Singapore, Hong Kong, Philippines, Malaysia, and Indonesia etc. Cargo insurance, EDI, PC interfacing etc. RPG3 and Synon/2e (Cool/2e) The 3 man team received the Synon/2e 1 million lines of code award, and had outstanding success and productivity. 9 x 6 month contract periods.
- **Castrol Oil (NZ).** S/36 to AS400 BPCS conversion in RPG3 of financials and planning for manufacturing and distribution migration.
- **Josiah Wedgewood, Stoke on Trent.** Analyst/programmer. Provided development and maintenance support to S/36 and AS/400 systems, mainly BPCS and JDE, using RPG2, RPG3, ASSET, SQL, CL etc. manufacturing and inventory implementation using upper case design tool usage. Some bespoke systems support. Completed structured design course Knowledgeware.
- **Vogel Corporation (Bureau, NZ).** Technical and application support analyst. Bureau support for Masport Industries. Payroll upgrade/migration for NZ Co-op Dairy, Montana Wines, Sky TV.
- **Ciba-Geigy, Auckland (NZ).** Analyst/programmer, various RPG3 tasks.
- **Telecom NZ.** Analyst/programmer, RPG3 reporting extensions to ICMS system.

- **IBM NZ.** Technical Support Analyst. Provided 24/7 management and support for the largest Telecom operations centre in New Zealand for 1 year. This was a massive undertaking and totally successful role with major responsibility.
When appointed, the centre was not capable of production; this was immediately remedied and stable operations and monitoring put in place. Virtually single-handed, maintained system integrity with 5 large, mirrored AS400 systems, numerous letters of reference and achievement, earned in excess of £100,000 for the year. Change controller, applications and OS upgrades, deputised for FM manager, evenings/nights and weekends. 4 x 3 month contract periods.
- **IBM NZ.** Senior contractor of hand picked team. Project managed major changes to ICMS system for Telecom NZ. Achieved 26% interactive improvement using performance management tools, re-engineering application based on business practices etc. Saved IBM in excess of \$1 million NZ. Offered role with Nynex, Texas. 3 x 3 month contract periods.
- **Database Management Support, (JD Edwards NZ).**
Analyst/programmer providing RPG3 application changes and extensions to JDE for Refrigerated Freight Lines, container-tracking system. Offered permanent role.
- **Vogel Corporation NZ.** Technical and applications support for BPCS, HR/payroll and S/36 BPCS customisation for client.
- **CSI, Leeds.** Project Manager. Twin AS400 implementation for McCain's Foods, COBOL. Payroll implementation for Jerome's textile company, Yorkshire. S/36 to AS/400 migration and conversion for Dantex, Bradford. Technical and security support for Yorkshire Rider Bus Company.
- **Vogel Corporation/SSA Pacific (BPCS agency) NZ.** Sold IBIS HR/payroll system to SSA and converted to native, IBM approved AS/400 solution. Renamed as PAYPAK/400 and sold to BPCS and other clients in 20-30 companies. Set up initial AS400 systems for companies, initial tuning, and job accounting system, trained others. David commissioned numerous early AS400 systems. Worked with IBM country specialist to resolve early OS400 performance issues.
- **IBIS Holdings Ltd. Consultant, designer, developer** of IBIS HR/payroll system over 3 man-years and installed at 5 sites. The leading solution, at the time, competed with JDE and displaced Neller's system. On 2 occasions, David implemented the system at 2 different clients concurrently. Other non-payroll clients included SSA, Reckitt and Coleman, 3M, NZ Motor Corp, Saeco Bearings, Lees Power, Masport and others. Payroll clients Auckland Milk Corporation (later NZCDC), Holeproof, Elders, Endeavour Corp. (NZ Towel Services and Deanes Apparel, NZ Wire Industries, Sky TV, Mainland Cheese, Montana Wines. Auckland, Hamilton, Wellington, Christchurch and Dunedin.
- **NZ Wire Industries.** IS Manager, consolidated all earlier Wang systems on to S/38. Designed and developed numerous bespoke costing solutions, transferred operation to bureau service on completion. Turned around failing installation. Managed 2/3 staff.

- **Auckland Milk Corporation.** NZ's largest independent dairy company and brand leader for many products. IS Manager. Completely redeveloped older batch systems from S/3 to fully interactive S/38 systems. All financials, sales order processing, billing, warehouse and inventory control, manufacturing and costing. Turned around failing installation. 8 staff, full budget control, member of steering committee. Completed Auckland University course in accounting, and human synergistics course in teamwork and team leading. Psychological profile available. Founding secretary, NZ mid range user group. Treasurer, committee member, coach and manager, and club 'man of the year' for NZ's largest rugby league club.

Previous (UK, Belgium, Holland)

- **United Merchants and Manufacturers Ltd, Leeds, Rochdale and Amsterdam.**
I/S manager. Installed S/34, redeveloped and extended using RPG2 and OCL, S/3 batch applications to S/34 interactive systems. David was fully responsible for this modernisation, 5 staff, and full budget control. Secretary, North of England mid-range user group, mentor to several less technical IS managers
- **CRL Abacus.** Consultant project manager, analyst and developer. (S/32, S/34), RPG2 and OCL, provided services to stainless steel stockholder, printer and newspaper group, printed circuit manufacturer and an engineering company.
- **Dunlop and Ranken Ltd., Leeds, Glasgow, Milton Keynes.**
Management liaison role. (UK, S/370, COBOL), steel stockholder, national interactive sales order processing, purchasing, inventory, billing and accounts system. David completed the rollout of these systems and modified/implemented Peterborough payroll application for the company. Member of steering committee.
- **Associated Weavers Ltd., Bradford, Colne, and Belgium.**
Operations manager. Started as a clerk, and then trained as an Assembler programmer, before becoming senior programmer. Later, as operations manager David was responsible for an IBM S/370 135, a staff of 26, (with organization for 7 years) including 1 year in Belgium as Implementation manager, where we outstripped head office in application take-up. Helped turn around company losing money and being sold by US owners.
- **Morrison Supermarkets Ltd, Bradford.** Sole analyst/programmer and assistant IS manager. Developed all initial systems, stores ordering and charging, purchasing and invoice matching/payment, payroll etc. David was head hunted by previous employer after 1 year. Replaced by 1 analyst/programmer and one operator, returned to Associated Weavers with promotion.
- **Bradford City Council.** Treasury and Transport clerk, accounts, stores system, and payroll. Local government certificate from Bradford Technical College.

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